

# Town of Minturn Community Survey

April 2022



Prepared for:  
*Town of Minturn*

Prepared by:  
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# Table of Contents

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## Table of Contents

Purpose .....	2
Methodology .....	3
Summary Highlights .....	4
Key Findings .....	6
Detailed Findings	
Resident Details .....	11
Importance vs. Performance .....	16
Communication.....	23
Direction of the Town of Minturn .....	25
Minturn Fitness Center .....	33
Demographics .....	37
Suggestions/Recommendations .....	42
End of Report	

# Objectives

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The Town of Minturn invested in a third party research company, Intercept Insight, LLC, to conduct a community survey. This study was designed to help understand and evaluate why people live in Minturn, what is important to the community, how well the Town is meeting expectations, and where the Town should focus efforts and investments. Several objectives were developed for this study, and a questionnaire was designed and formatted to meet these objectives.

## Objectives:

- ❖ Understand why community members choose to live in Minturn
- ❖ Understand what community members enjoy most about Minturn
- ❖ Determine what attributes of a community are most important to the Town of Minturn
- ❖ Evaluate how well the Town has performed with those same attributes
- ❖ Understand communication preferences
- ❖ Evaluate the performance of the Town's government
- ❖ Evaluate the support of the increase in deed restricted housing
- ❖ Evaluate how well the Town has performed with specific functions and services
- ❖ Determine which projects the community is most willing to support, and most willing to pay for
- ❖ Minturn Fitness Center utilization
- ❖ Understand awareness of the Water Capital Improvement Plan
- ❖ Capture demographical data

# Methodology

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The Town of Minturn and Intercept Insight designed a core set of questions intended to meet the objectives of the study. Once the survey was approved, the questions were programmed into an online survey design tool. Email addresses collected through various outlets were provided to Intercept Insight to be used as the sample set for this study.

The sample set was uploaded into the online survey tool and prepared for distribution. The survey invitation was distributed to the sample set on April 1<sup>st</sup>, 2022, which included the survey link, an incentive, and an “opt-out” opportunity in respect of privacy. Reminder notifications were launched periodically to those who had not yet responded to the original invitation.

A QR code linking to the survey was created and distributed via a mailer to town of Minturn residents. Paper versions of the survey were also made available at the Town office. Completed paper versions of the survey were manually inputted into the online questionnaire. The survey was closed and the data was downloaded and prepared for analysis/reporting on April 21<sup>st</sup>, 2022.

# Summary/Highlights

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- ❖ Sample size – 662 valid email addresses
- ❖ Response rate – 196 responses
- ❖ Statistical validity – 196 completions offers a 6.3% margin of error at 95% confidence interval
- ❖ Respondents – (83%) full-time residents | (13%) 2<sup>nd</sup> home owners
- ❖ Reason for living in Minturn – Quality of Life | Recreational Amenities | Employment Opportunities
- ❖ Most liked about living in Minturn – Small Town Atmosphere | Quality of Life | Summers
- ❖ 64% believe there is “Not Enough” deed-restricted housing
- ❖ Communication preferences – Town newsletter | Vail Daily | Word-of-Mouth
- ❖ Most impactful events to Town’s character – Minturn Concert Series | Minturn Market | Minturn Halloween
- ❖ 64% have been inside the Minturn Fitness Center
- ❖ Of those who have been in the MFC, 12% have never utilized the facility, and 45% have not utilized the facility in over a year
- ❖ Reasons for not utilizing the Minturn Fitness Center: Do not like going to a fitness center | Workout elsewhere | Cost/Value
- ❖ 55% are aware of the Water Capital Improvement
- ❖ 66% prefer to receive communication regarding the water infrastructure via the Town Newsletter
- ❖ 80% are Minturn registered voters
- ❖ 59% are employed full-time
- ❖ 28% are employed in Vail | 25% are employed in Minturn
- ❖ 23% of the respondents have a 2<sup>nd</sup> job
- ❖ Average age of the respondents – 49.7

# Key Findings



# Key Metrics – Importance vs. Performance

Town of Minturn Attributes	HIGHEST PRIORITY (Top Five)
	(Top 3 Box, 1-5 Scale)
Sample Size	N=196
<b>Sense of Community</b>	97%
<b>Wildfire Mitigation</b>	97%
<b>Emergency Preparedness</b>	96%
<b>Recreational Amenities</b>	95%
<b>Appearance of the Town</b>	95%

Town of Minturn Attributes	TOP PERFORMERS (Top Five)
	(Top 3 Box, 1-5 Scale)
Sample Size	N=196
<b>Sense of Community</b>	88%
<b>Snow Removal Operations</b>	82%
<b>Recreational Programs</b>	81%
<b>Recreational Amenities</b>	80%
<b>Emergency Preparedness</b>	77%

# Key Metrics – Critical Areas of Focus

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<b>Town of Minturn Attributes Critical Areas of Focus</b>
Sample Size = 196
<b>Deed Restricted Housing</b>
<b>Public Transit Services</b>
<b>Traffic Speed</b>
<b>Historic Preservation</b>
<b>Water Conservation</b>
<b>Emergency Preparedness</b>
<b>Wildfire Mitigation</b>
<b>Appearance of the Town</b>

# Key Metrics - Performance

Town of Minturn Attributes	PERFORMANCE
	(Top 2 Box, 1-5 Scale)
Sample Size	N=196
<b>Overall Satisfaction with the Town of Minturn's government operations</b>	44%
<b>Neighborhood Safety</b>	87%
<b>Minturn residents and I value the same things.</b>	66%
<b>I am aware of the current issues the town leaders are facing.</b>	68%
<b>It is very important to me to be a part of the Minturn community.</b>	81%
<b>If there is a problem in this community, residents can get it solved.</b>	56%
<b>Sales tax for regional transit/free bus</b>	55%
<b>Increase deed-restricted housing</b>	55%

\*\*Percentages ≥ 67% indicate higher scores – percentages < 60% indicate lower scores for key metrics.

# Key Metrics – Services & Projects

Town of Minturn Functions/Services	TOP PERFORMERS (Top Five)	Town of Minturn Projects	MOST SUPPORTED (Top Five)
	(Top 2 Box, 1-5 Scale)		(Top 2 Box, 1-5 Scale)
Sample Size	N=196	Sample Size	N=196
Programs and Events	78%	Repair and replacement of water infrastructure	80%
Snow Removal	76%	Bike path from Dowd Junction to Maloit Park	75%
Customer Service (Town Staff)	75%	Expand recreational amenities (parks/trails)	67%
Gathering Feedback	66%	Expand paved sidewalks, pathways and bikeways throughout town	63%
Communication	65%	Add / improve restroom facilities at Little Beach Park and Amphitheater	59%

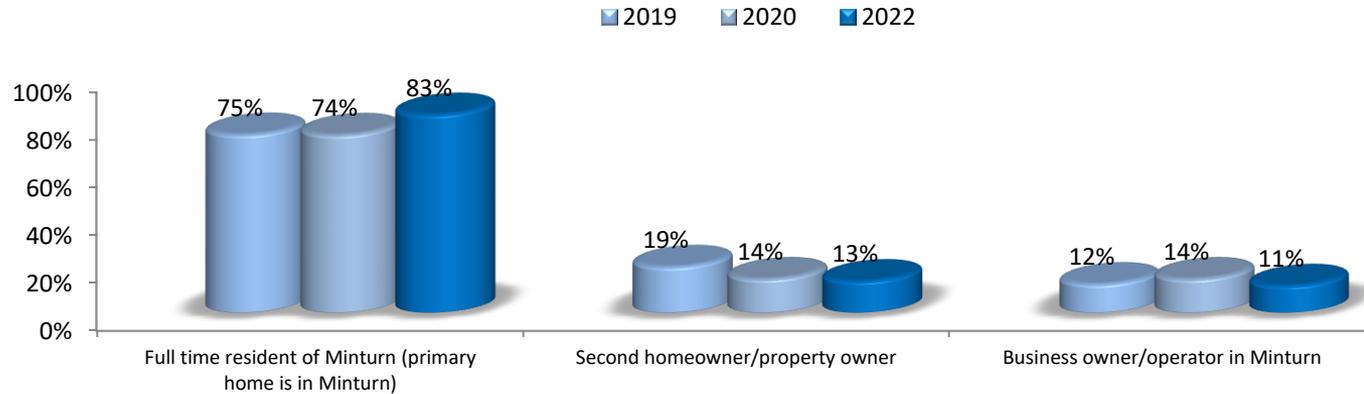
\*\*Percentages ≥ 67% indicate higher scores – percentages < 60% indicate lower scores for key metrics.

# Town of Minturn Resident Details

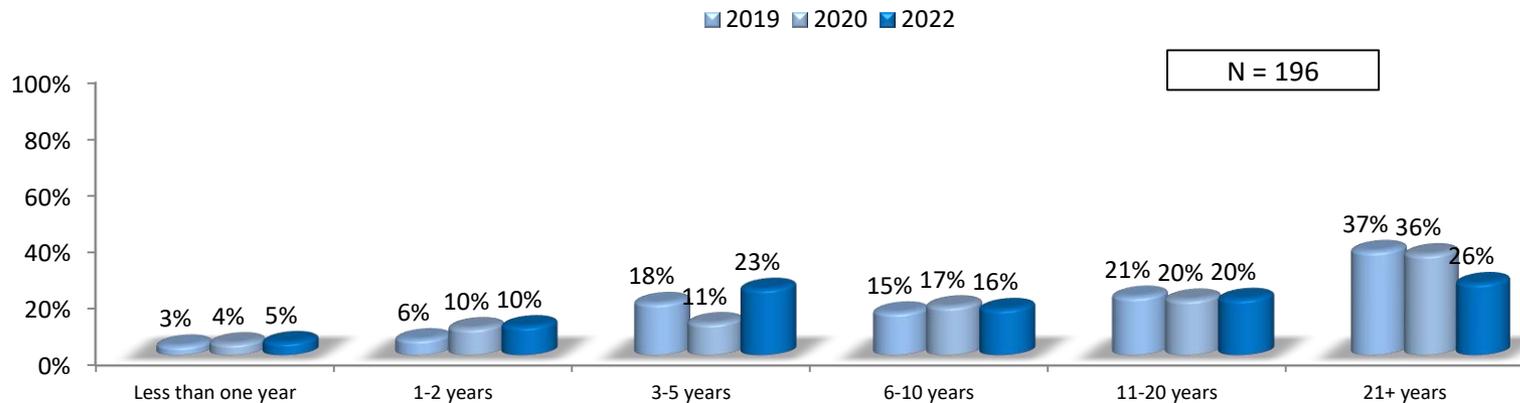


# Resident Details

## I consider myself a: (please select all that apply) (Multiple Response)

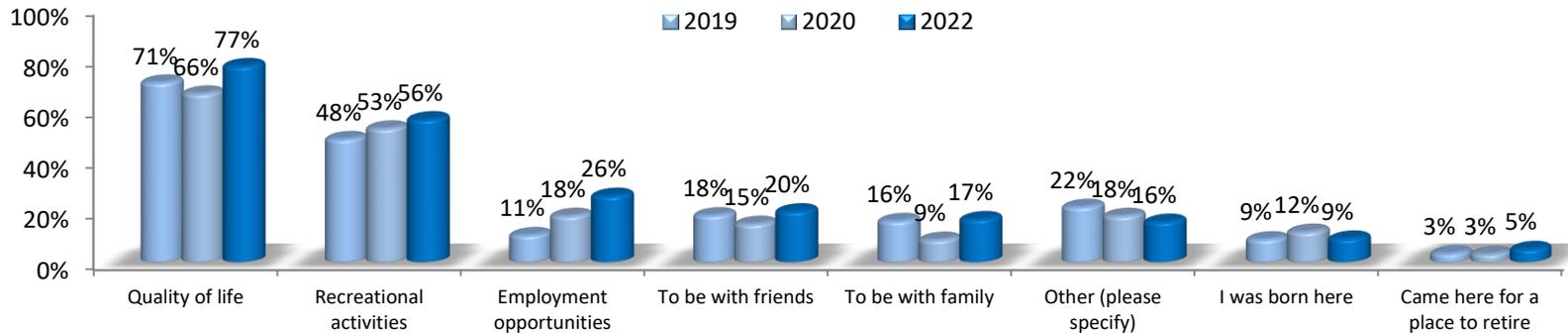


## How long have you lived and/or owned property in Minturn?



# Resident Details

Which statements most accurately reflect the reason(s) you live in Minturn? Please select all that apply.  
(Multiple Response)



## Reason for Living in Minturn - "Other" Comments

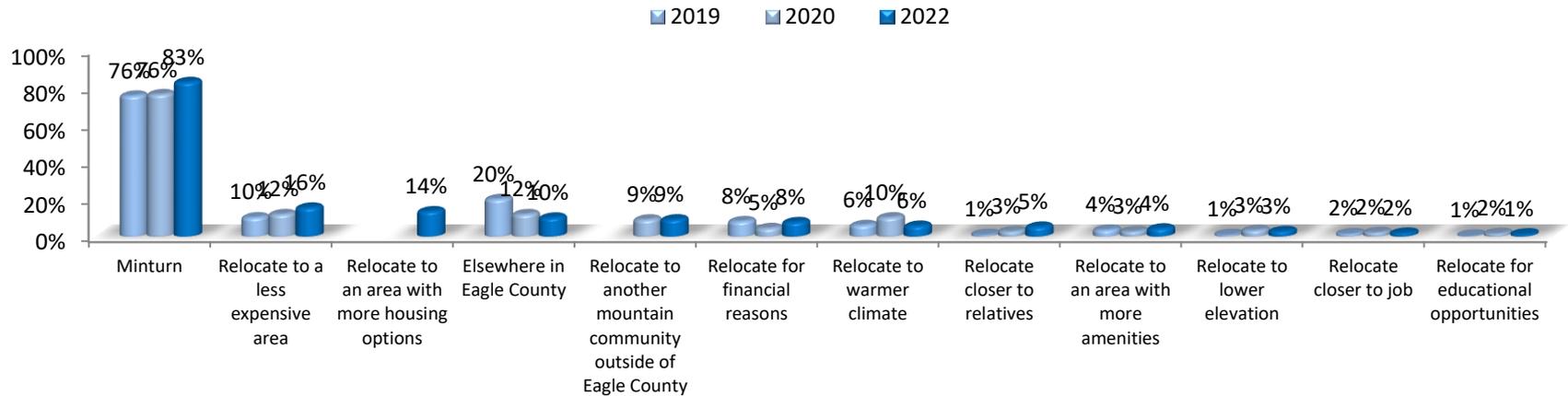
- When I moved to Minturn in 1989, it was the feeling of home that got my attention. A Main Street, vintage homes and the people. Probably the Turntable and the generous heart of Darla during the Holidays that filled my sense of home.
- We wanted to be up valley when deciding where to live here
- We love the town
- Wanted single family house - could barely afford it 20+ years ago - no way could do it now
- Uniqueness/character of Minturn; small town feel; not a resort town
- To be isolated from the Chaos of over development
- To be close to the resorts but still live in a true year-round community
- The small and welcoming community
- The Eagle river attracted me most to Minturn. I'm an avid fisherman.
- Small town quiet
- Small town feeling
- Small town charm, character. small downtown with unique homes all around
- Real town with permanent residents despite the season
- Quiet, want to make this my home
- Nature, hiking, wildlife!

## Reason for Living in Minturn - "Other" Comments

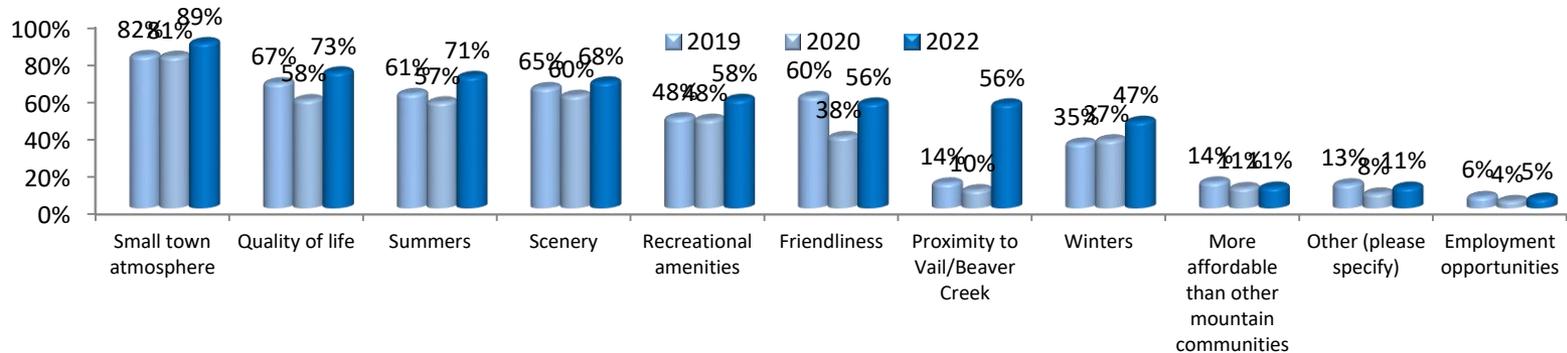
- My business is here
- Moved here with family as a kid.
- Moved here for daughter to attend VSSA
- Married to long time local resident
- It's beautiful
- It was the only option at the time, I don't want to move again, and the price has been better than other places.
- I own two commercial spaces
- I love the small town and surrounding mountains
- Funky small town, peaceful, beauty of area, community
- Education for kids
- Cute, quirky, quaint town close to major ski areas but NOT Vail.
- Best place in the Vail Valley to live
- Attracted to the small town charm
- An actual town, good food within walking distance, eclectic nature
- Affordable single family home

# Resident Details

Where do you see yourself living in the next 5-10 years? Please select all that apply.  
(Multiple Response)



What do you enjoy MOST about Minturn? Please check all that apply.  
(Multiple Response)



# Resident Details

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## Enjoy Most About Minturn - "Other" Comments

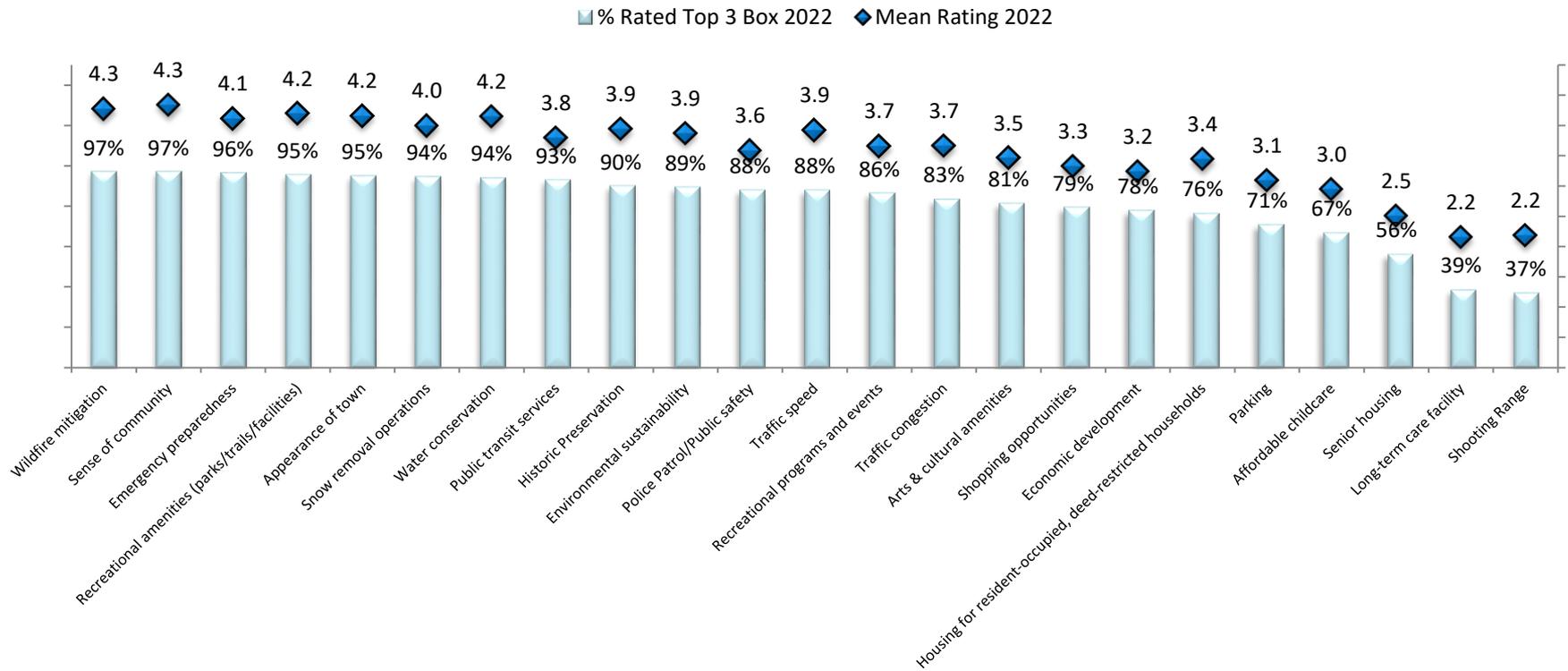
- Would put friendliness, but that seems to be eroding
- Walk from home to eat/dine. No large resort infrastructure or amenities. Not the suburbs or a gated hilltop community.
- The railroad tracks, river, concerts, movies, and community
- Temperature is cooler than Avon and further west
- Small town
- Small mountain town vibe
- Right now nothing, Minturn has lost its small town charm
- Proximity to the Eagle river and mountains
- Peace and quiet away from the resorts
- No short term rentals for first 2 years. Stronger primary home resident population
- No large development
- Limited tourism traffic
- It's the last of the local communities left in the county. Hoping to be able to purchase a small home here in the future to be able to secure our future here.
- Is more affordable than other mtn communities a joke?
- I just love this town
- Have always loved the vibe of the town
- Great post office, restaurants
- Family roots
- Compact walkable core
- Closeness to nature, peaceful, old
- Can ride snowmobile from my door
- Atmosphere is not what it was when I moved. there.

# Importance vs. Performance



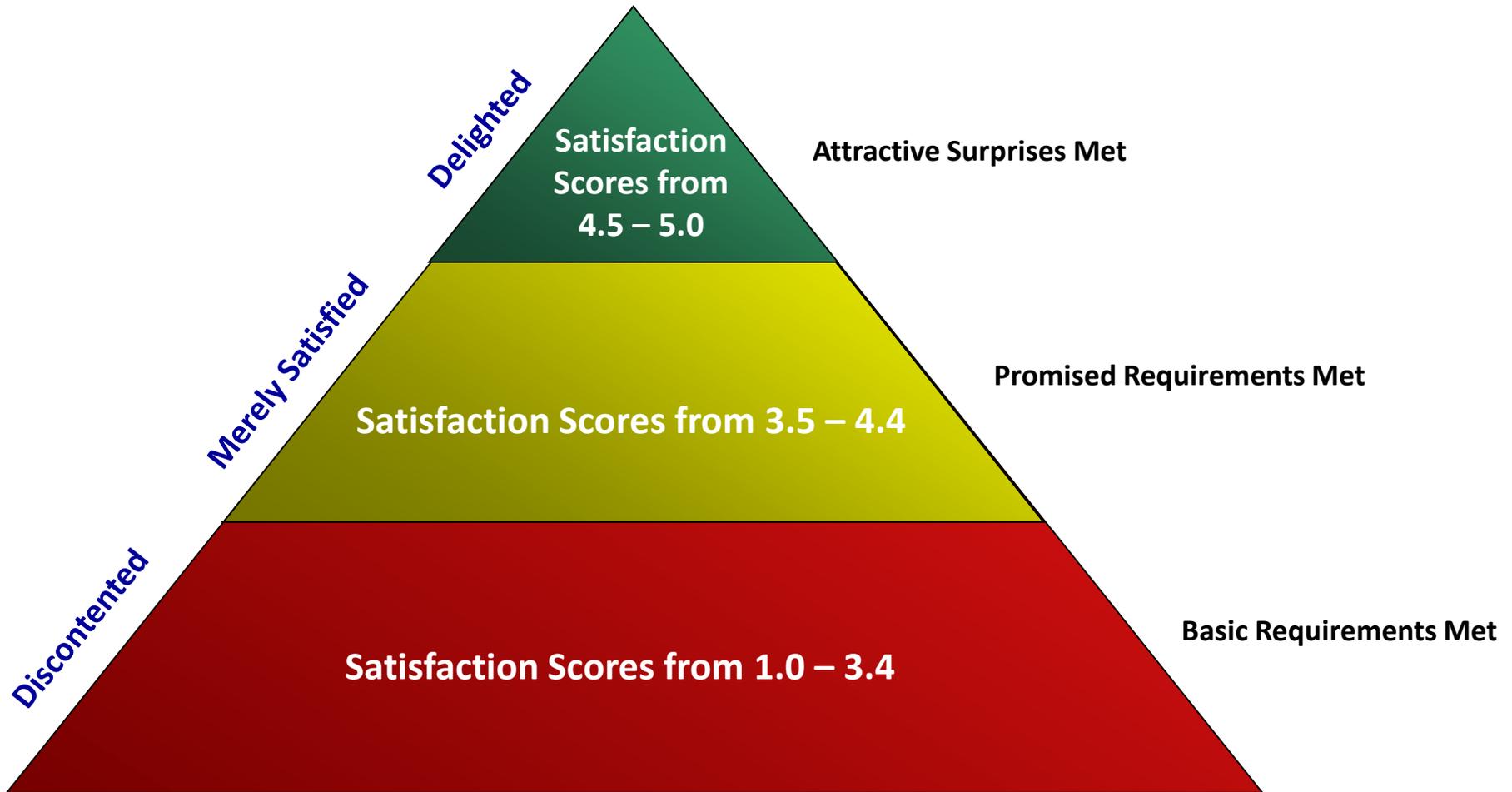
# Importance of Town Attributes

Please let the Minturn Town Council know how **IMPORTANT** the following items are to you on a scale of 1 to 5, where 1=Very Low Priority and 5=Very High Priority.



➤ Each person surveyed was asked to rate their importance level with several attributes regarding the Town of Minturn on a scale of 1 to 5, where 1=Very Low Priority and 5=Very High Priority. This graphic displays the mean rating, and the percentage of those who rated each attribute Top 3 Box (3,4,or 5).

# Hierarchy of Customer Satisfaction Needs



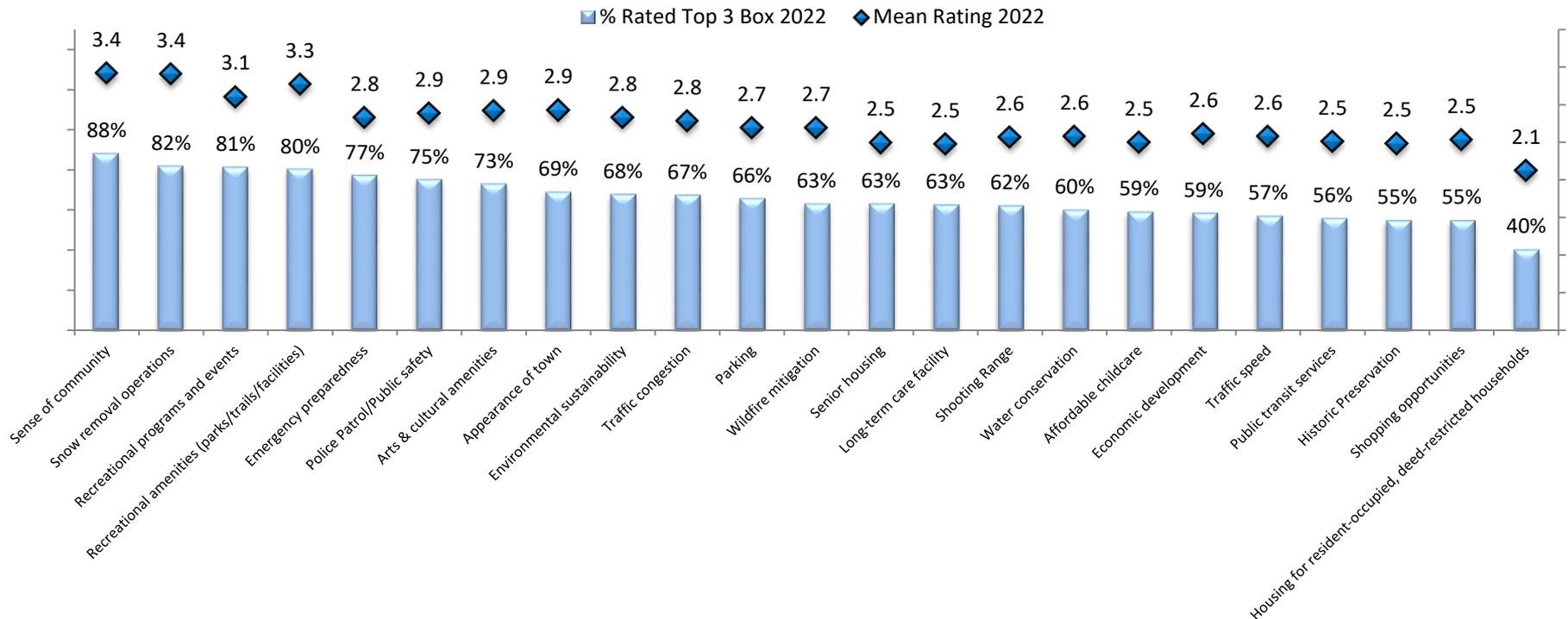
The Customer Delight Principle was designed to identify shortcomings within a business and to improve satisfaction. Satisfaction can be measured along a continuum and can be broken out into three major points:

- Discontentment – customers needs are simply not being met.
- Merely Satisfied – meeting customers needs, but not doing enough to distinguish among competition.
- Delighted – meeting and exceeding the customers needs and expectations

Terry Keiningham and Terry Varva, 2001, The Customer Delight Principle, Google Book Search, viewed 6/23/2008, [http://books.google.com/books?id=ot8oD9B2Ck8C&dq=cus+Delight+Principle&pg=PP1&ots=VOXp3xEU0J&sig=9VbRwC5X8MN3xs2vDpmuS9muNk&hl=en&sa=X&oi=book\\_result&resnum=1&ct=result](http://books.google.com/books?id=ot8oD9B2Ck8C&dq=cus+Delight+Principle&pg=PP1&ots=VOXp3xEU0J&sig=9VbRwC5X8MN3xs2vDpmuS9muNk&hl=en&sa=X&oi=book_result&resnum=1&ct=result)

# Satisfaction with Town Attributes

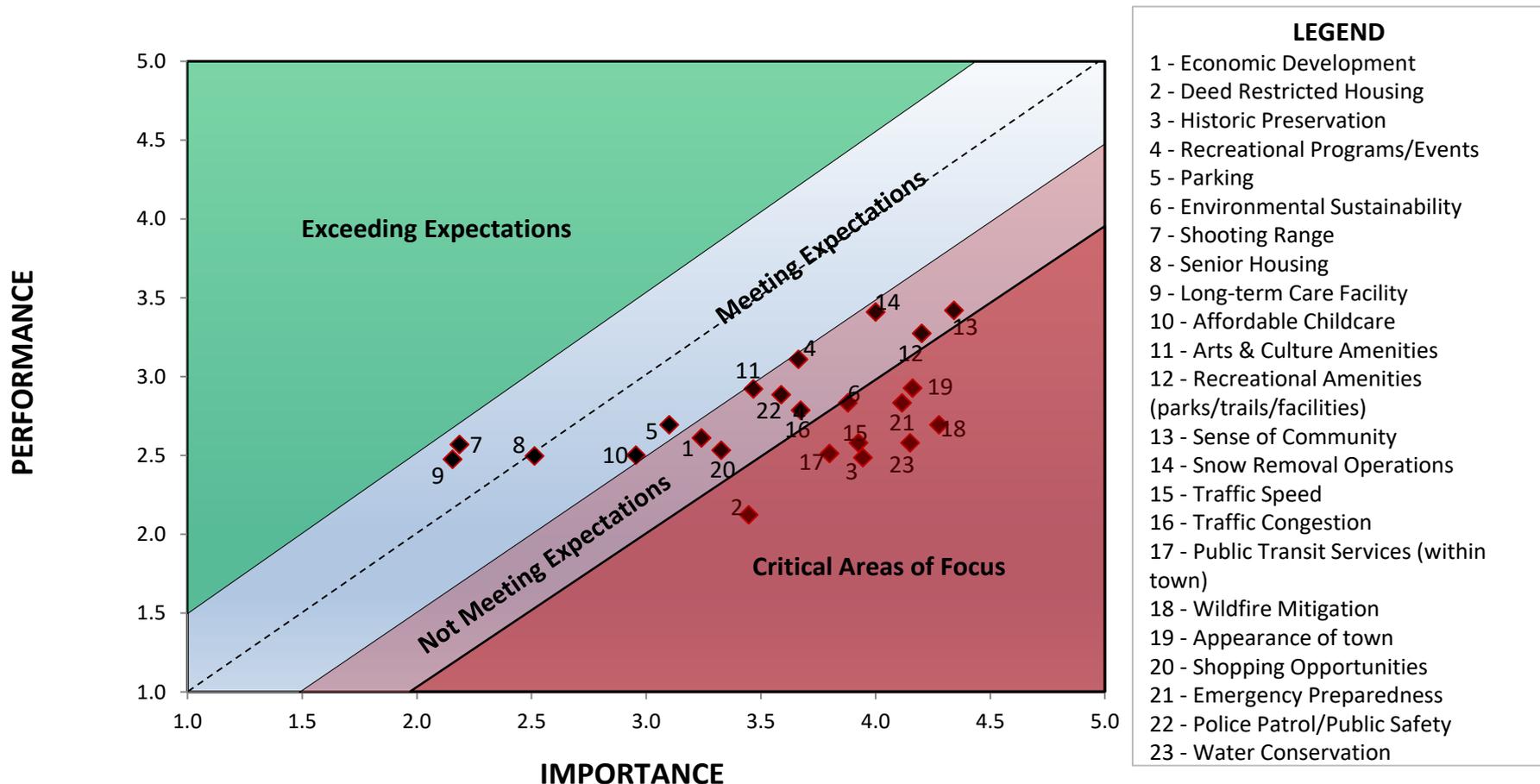
Please let the Minturn Town Council know how well the Town's efforts MEET YOUR EXPECTATIONS in the following areas on a scale of 1 to 5, where 1=Does Not Meet Expectations and 5=Exceeds Expectations



➤ Each person surveyed was asked to rate their satisfaction level with those same attributes regarding the Town of Minturn on a scale of 1 to 5, where 1=Does Not Meet Expectations and 5=Exceeds Expectations. This graphic displays the mean rating, and the percentage of those who rated each attribute Top 3 Box (3,4,or 5).

# Importance vs. Performance

## 2022 Town of Minturn Community Study - Importance vs. Performance Gap Analysis

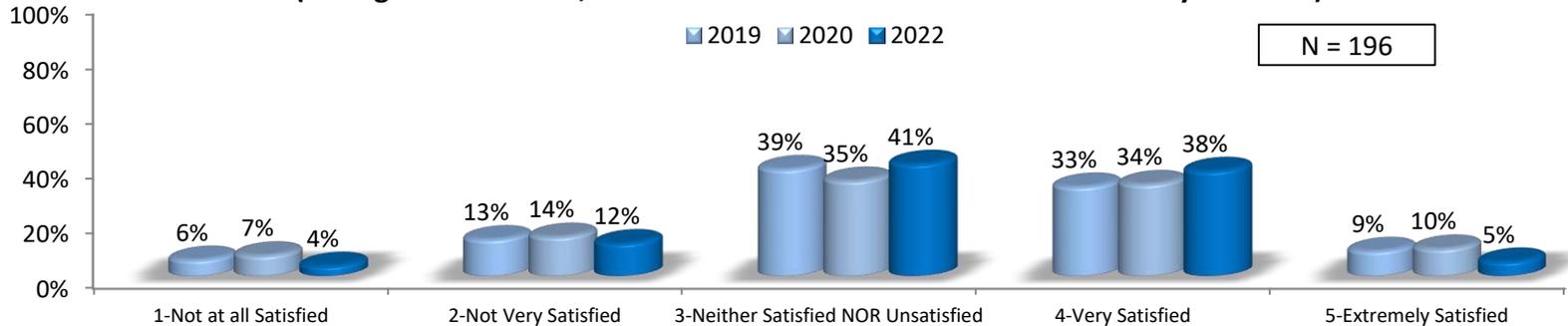


- LEGEND**
- 1 - Economic Development
  - 2 - Deed Restricted Housing
  - 3 - Historic Preservation
  - 4 - Recreational Programs/Events
  - 5 - Parking
  - 6 - Environmental Sustainability
  - 7 - Shooting Range
  - 8 - Senior Housing
  - 9 - Long-term Care Facility
  - 10 - Affordable Childcare
  - 11 - Arts & Culture Amenities
  - 12 - Recreational Amenities (parks/trails/facilities)
  - 13 - Sense of Community
  - 14 - Snow Removal Operations
  - 15 - Traffic Speed
  - 16 - Traffic Congestion
  - 17 - Public Transit Services (within town)
  - 18 - Wildfire Mitigation
  - 19 - Appearance of town
  - 20 - Shopping Opportunities
  - 21 - Emergency Preparedness
  - 22 - Police Patrol/Public Safety
  - 23 - Water Conservation

# Performance

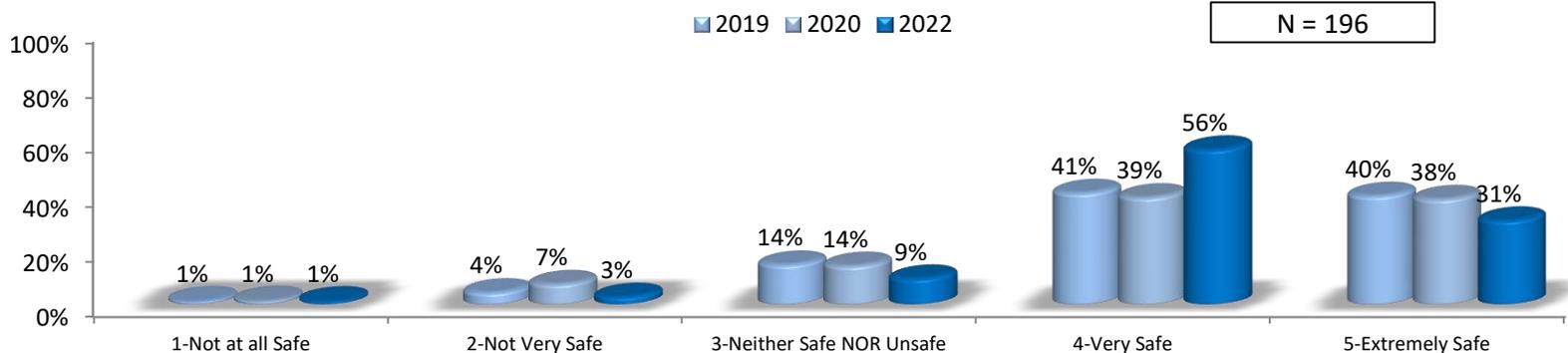
## In general, how satisfied are you with how the Town of Minturn government operates?

(Rating scale of 1 to 5, where 1=Not at all Satisfied and 5=Extremely Satisfied)



## How safe do you feel in your neighborhood?

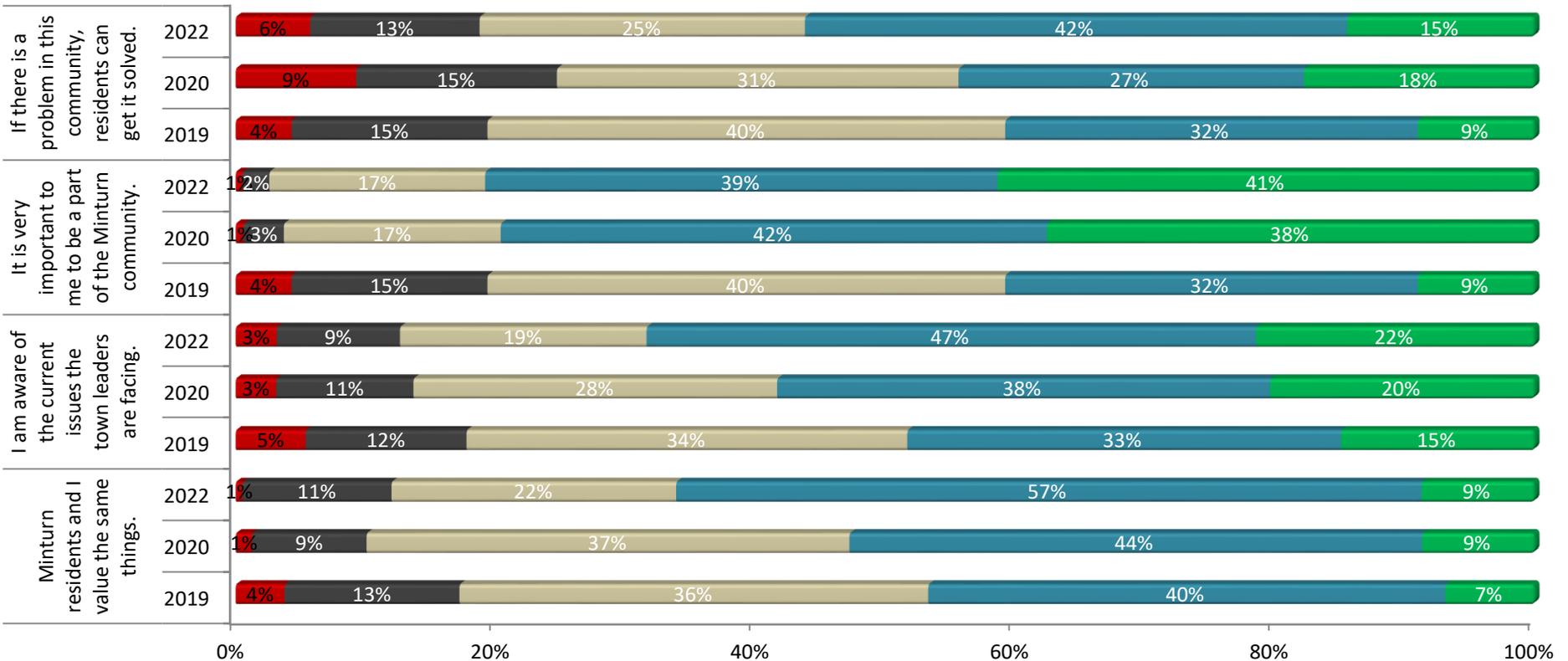
(Rating scale of 1 to 5, where 1=Not at all Satisfied and 5=Extremely Satisfied)



# Performance

How well do you agree or disagree with the following statements?

1=Completely Disagree 2 3 4 5=Completely Agree

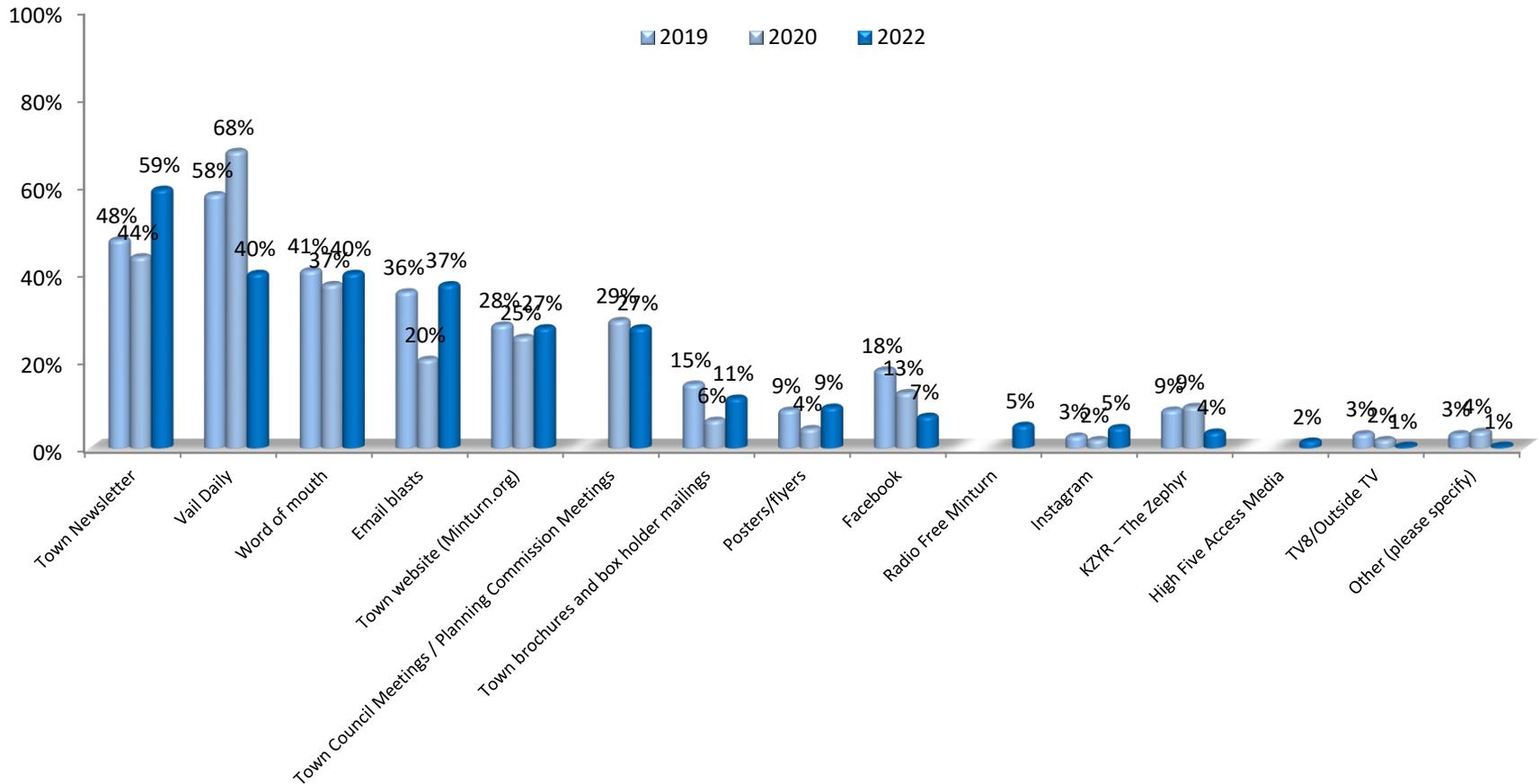


# Communication Preferences



# Communication Preferences

Which of the following do you rely on most frequently for community news and information? Please select UP TO THREE choices.  
(Multiple Response)



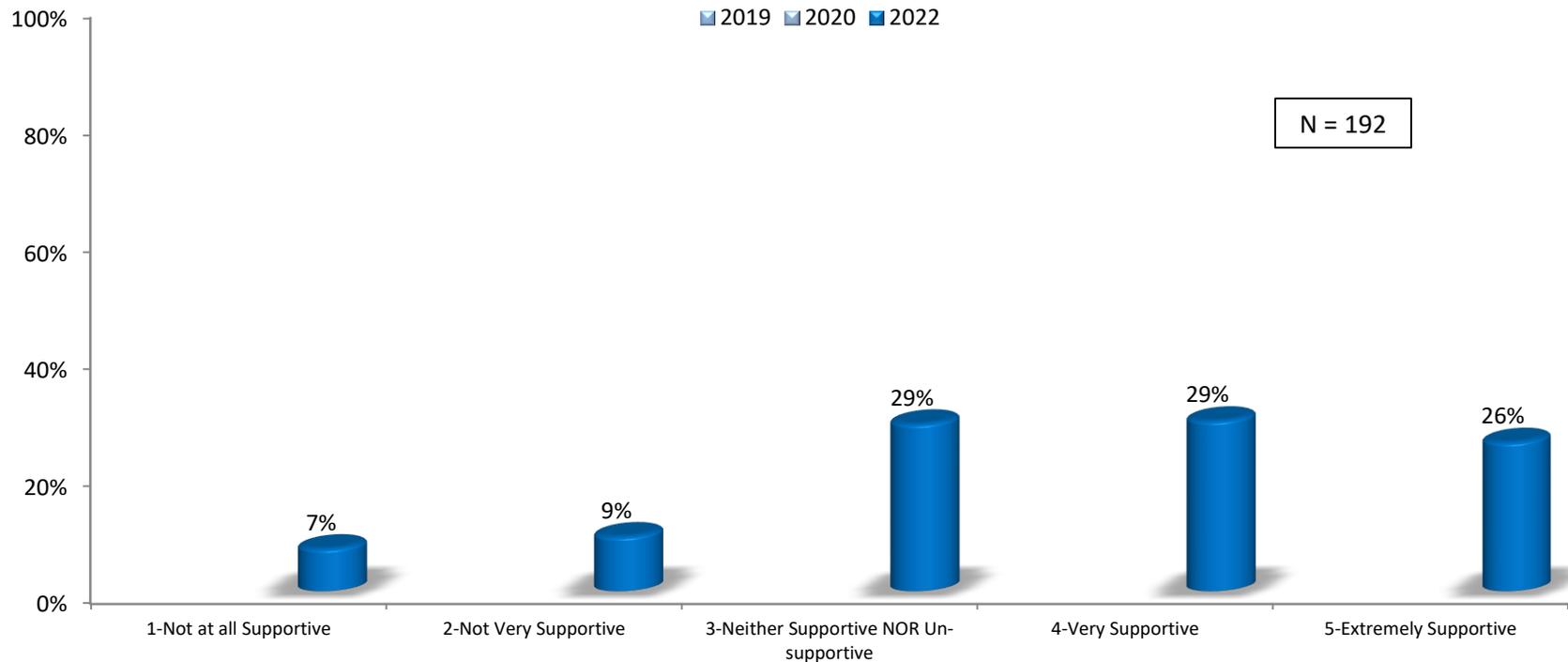
## Direction of Minturn



# Direction of Minturn

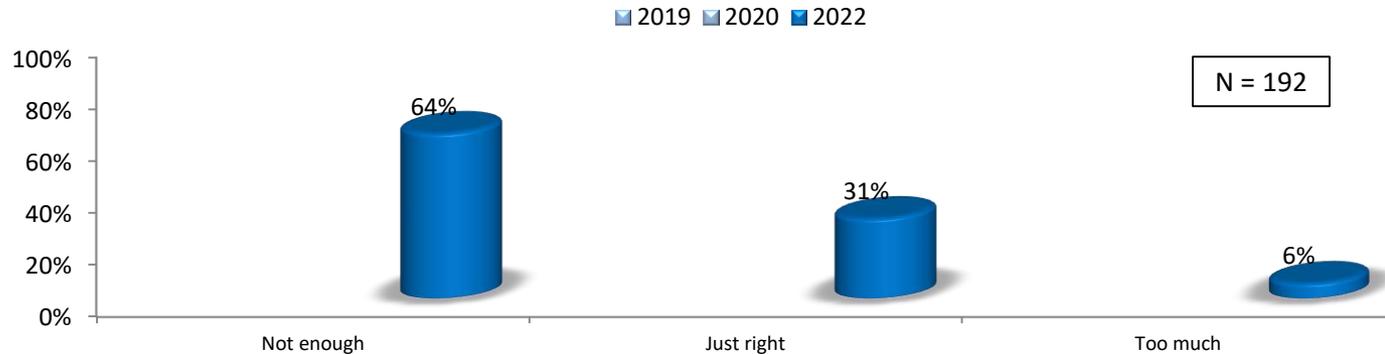
A goal within the Town's Strategic Plan is to support commuter connectivity to Avon, Vail and Leadville.

How SUPPORTIVE are you of a sales tax for a regional transit authority that would provide free bus services to Minturn residents?

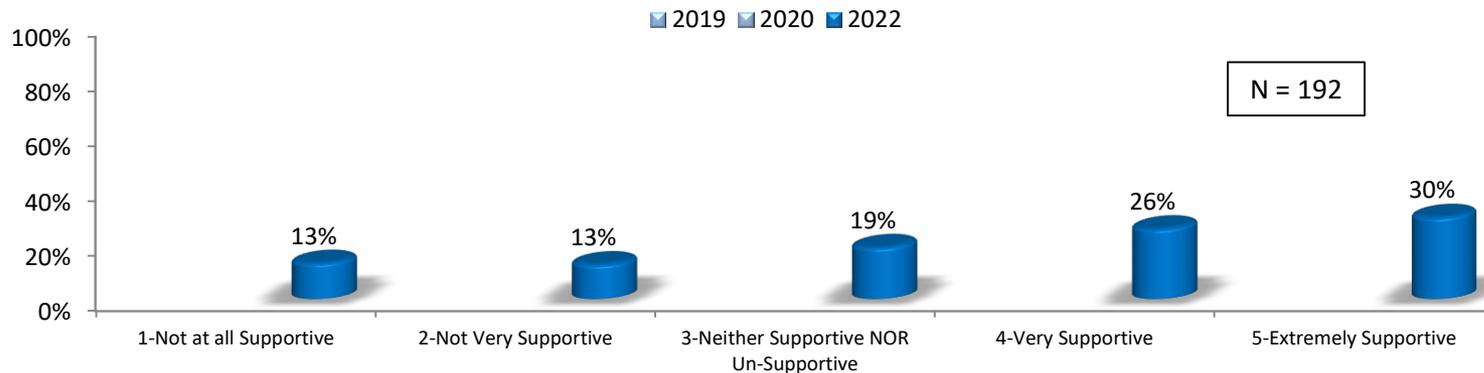


# Direction of Minturn

Which of the following best represents Minturn's resident-occupied, deed-restricted housing options:



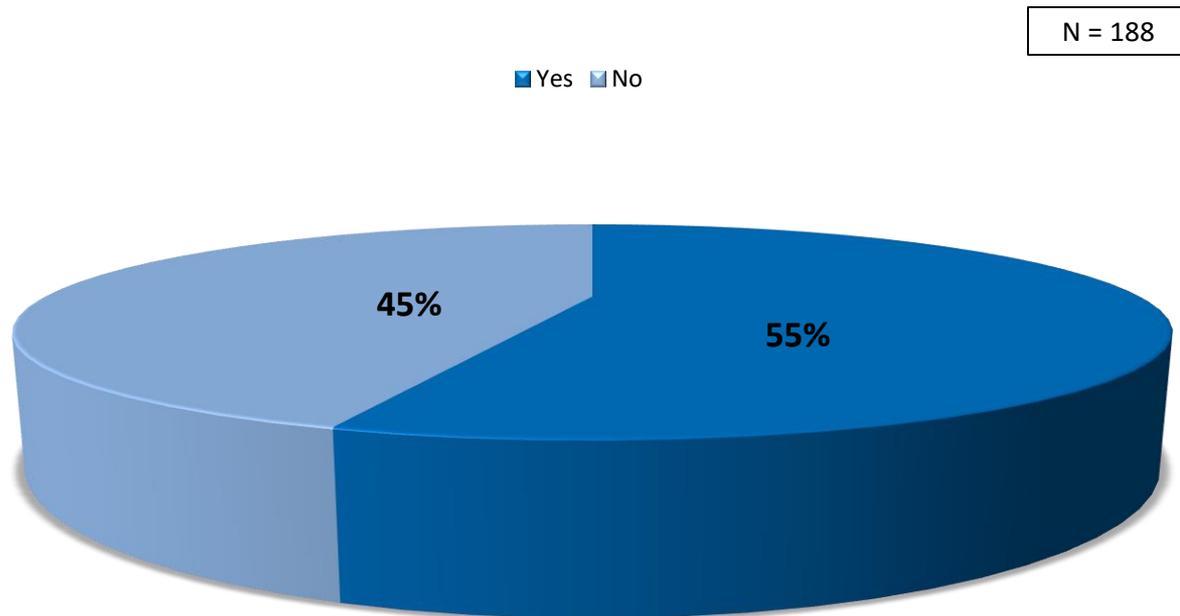
How SUPPORTIVE are you of adding housing in Minturn to increase resident-occupied, deed-restricted housing options:



# Direction of Minturn

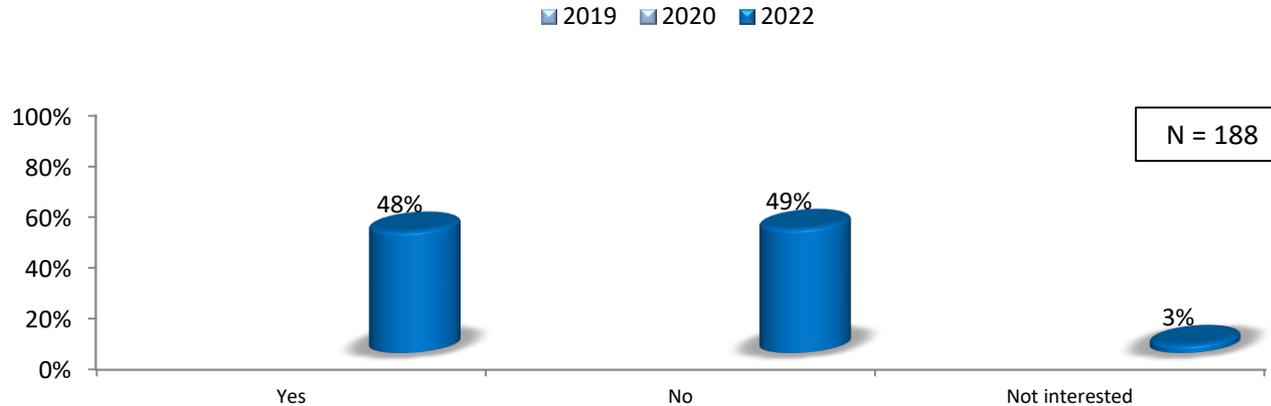
In 2019, The Town of Minturn identified over \$17 million in improvements needing to be made to the water infrastructure system. These improvements are planned to be made through grants and increasing water rates.

## Are you familiar with Minturn's Water Capit



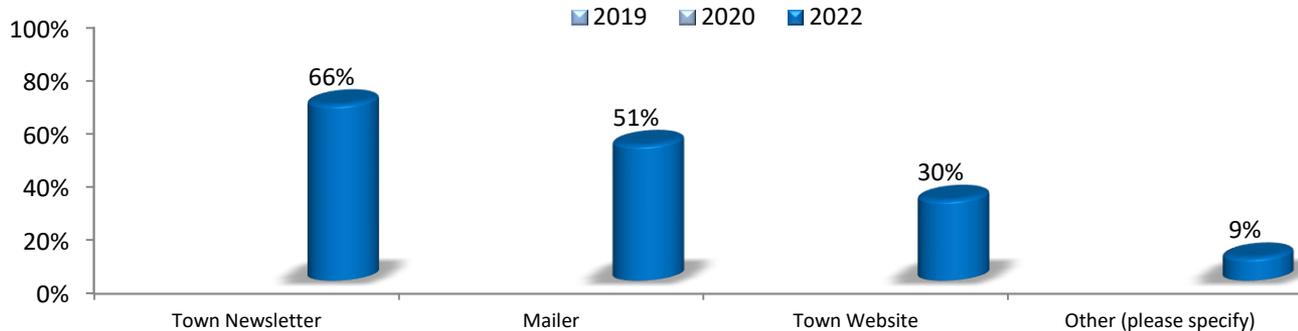
# Direction of Minturn

Do you feel informed on the status of the Town's water system?



How do you prefer to be informed about the Town's water system? Please select all that apply.

(Multiple Response)

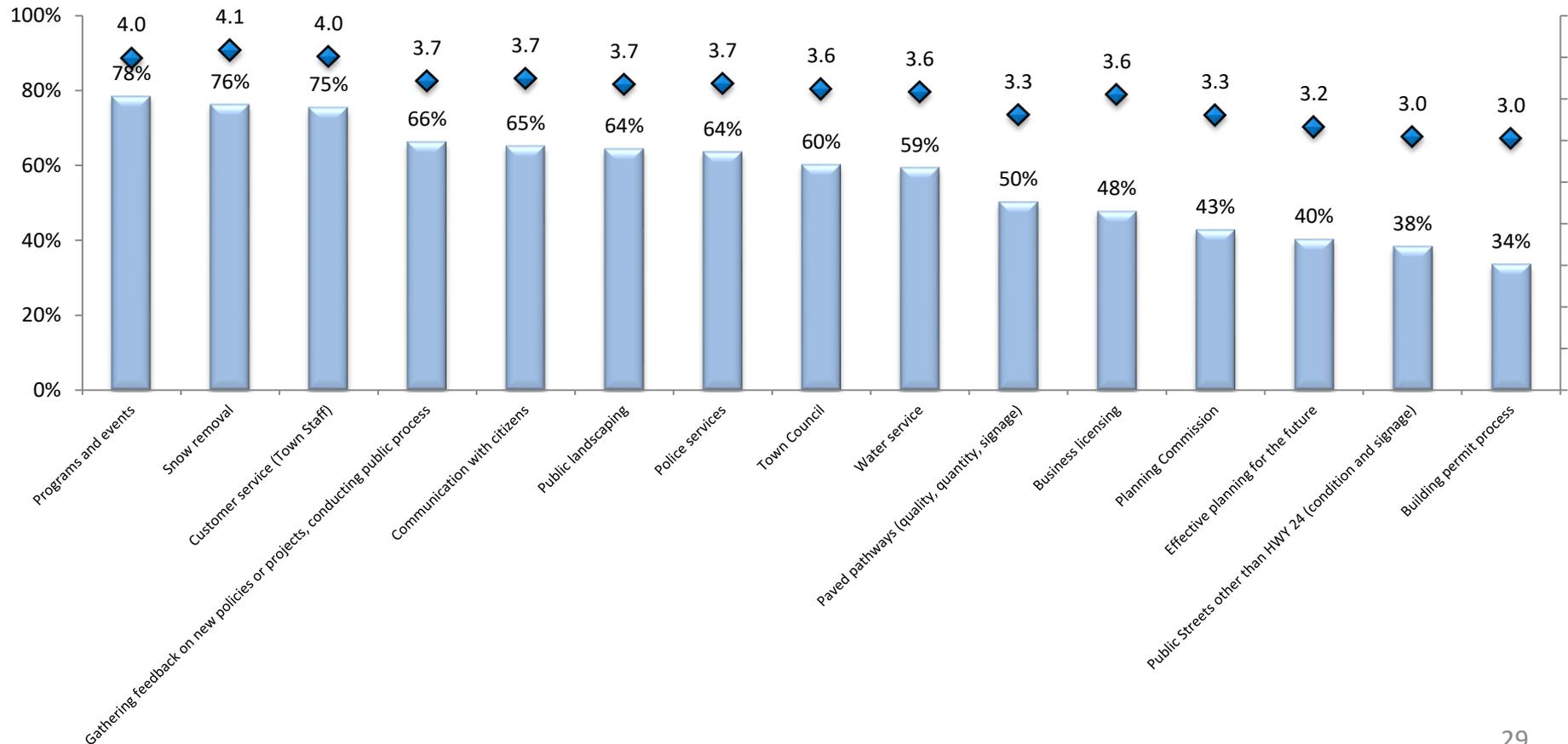


Water System Communication - "Other" Comments
Separate eblast
Post bulletins around town
Email the town newsletter and specific information on where 17 million needs to be spent
Email
Email
Email
email
Detailed specified direct email

# Performance of Functions/Services

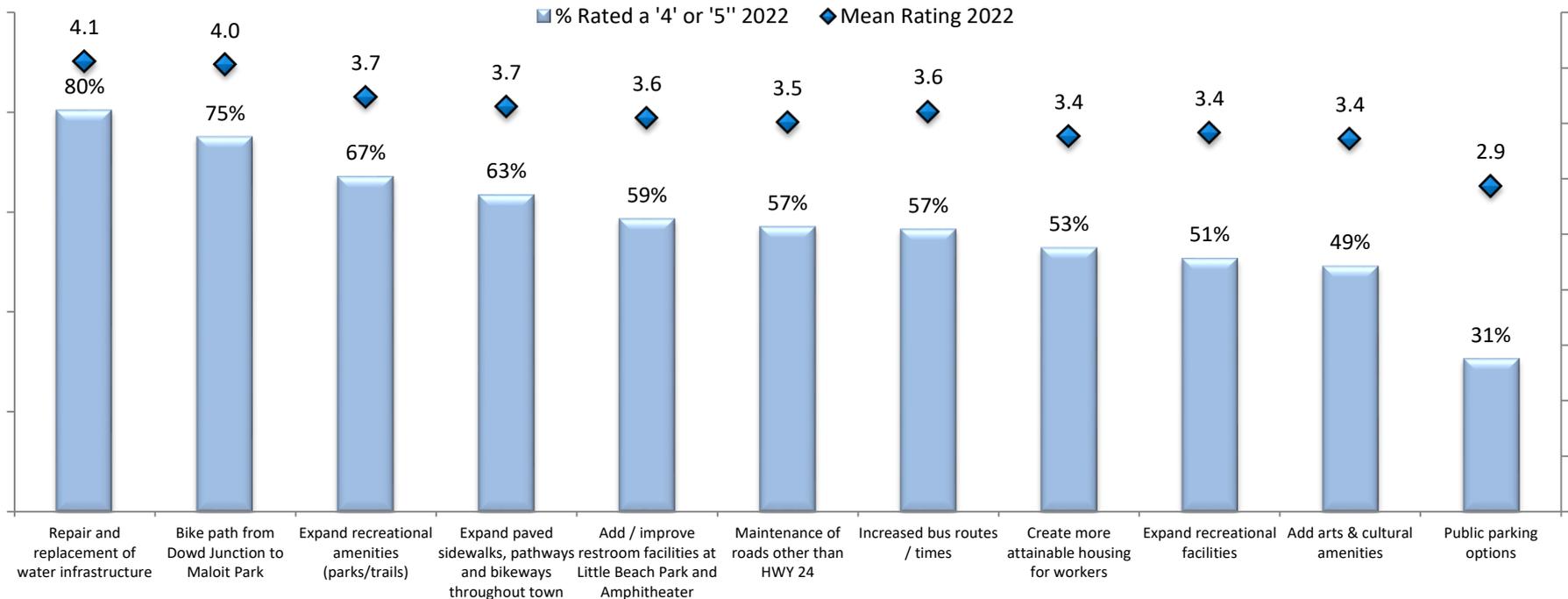
Please rate the quality of service for the following functions/services of the town government on a scale of 1 to 5, where 1=Very Poor and 5=Very Good.

■ % Rated a '4' or '5' 2022    ◆ Mean Rating 2022



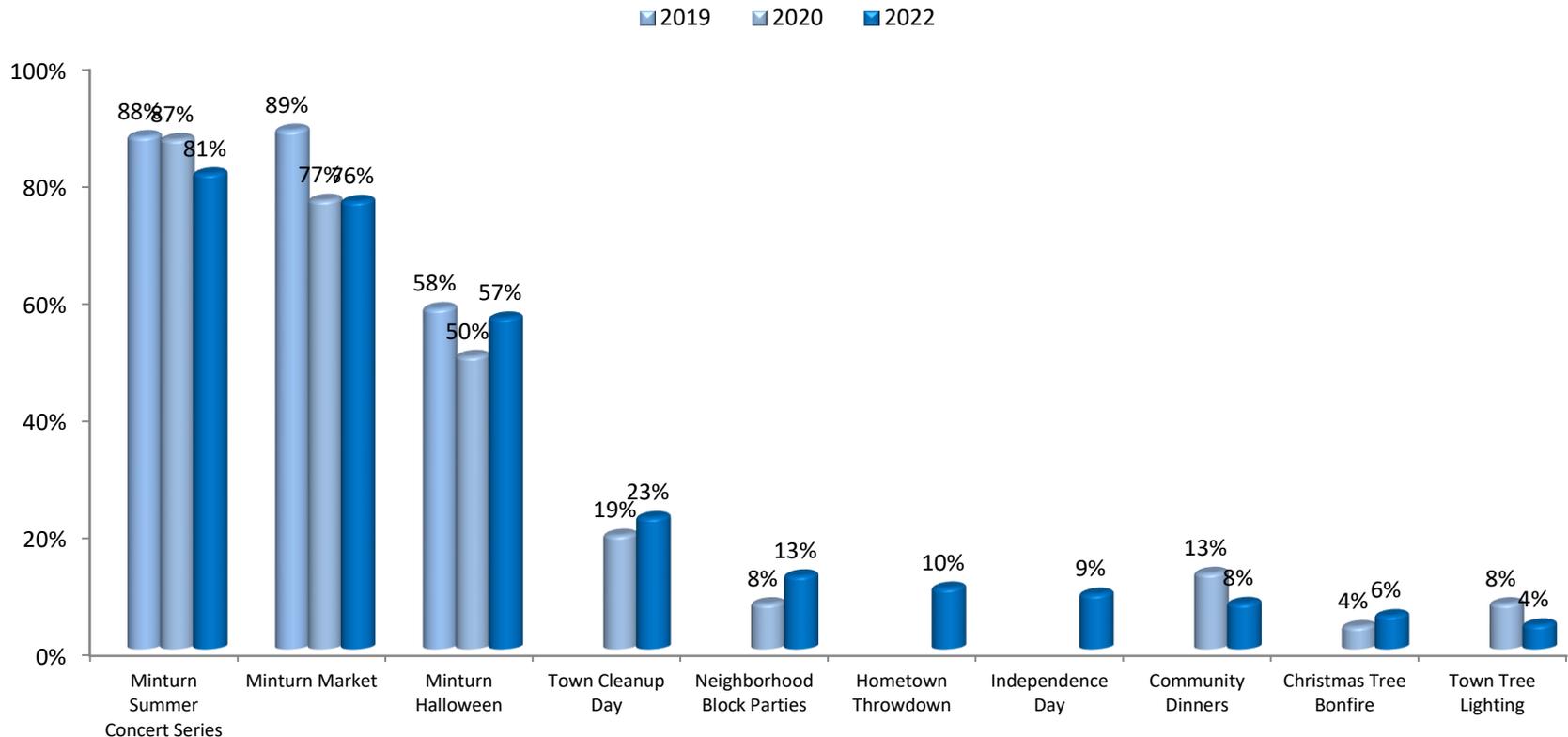
# Support of Projects

We would like to get your opinion on how important it is for the Town of Minturn to fund the following PROJECTS over the next 5 to 10 years. Realizing that most of these projects would come at significant costs to the Town, we would also like to understand your willingness to pay for them (e.g. through increased fees and/or taxes).



# Minturn Events

From a community character/quality of life perspective, please check the TOP THREE events which you feel have the greatest positive impact on the Minturn community.  
(Multiple Response)

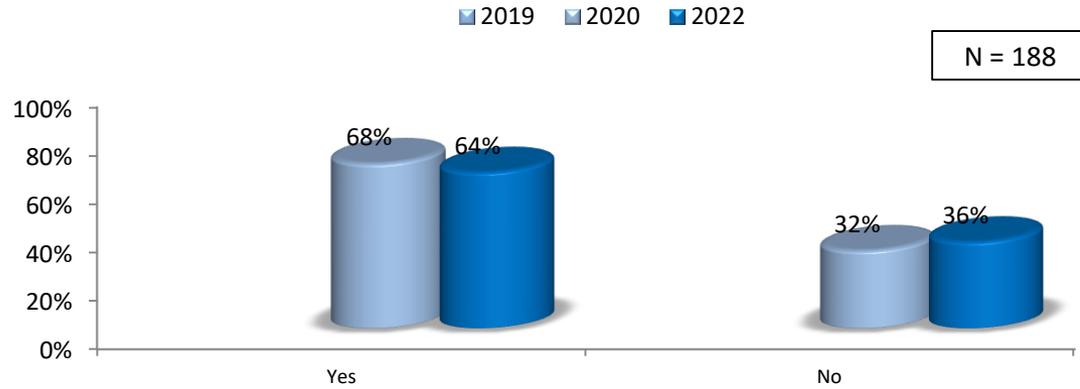


# Minturn Fitness Center

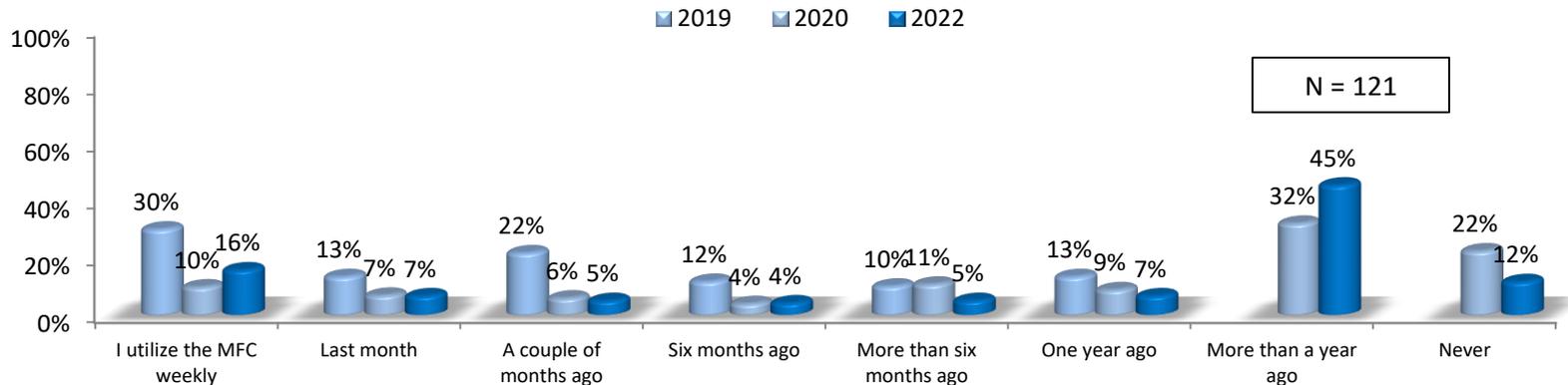


# Minturn Fitness Center

## Have you ever been inside the Minturn Fitness Center?



## When was the last time you utilized the Minturn Fitness Center? (Asked only of those who have been to the Minturn Fitness Center)

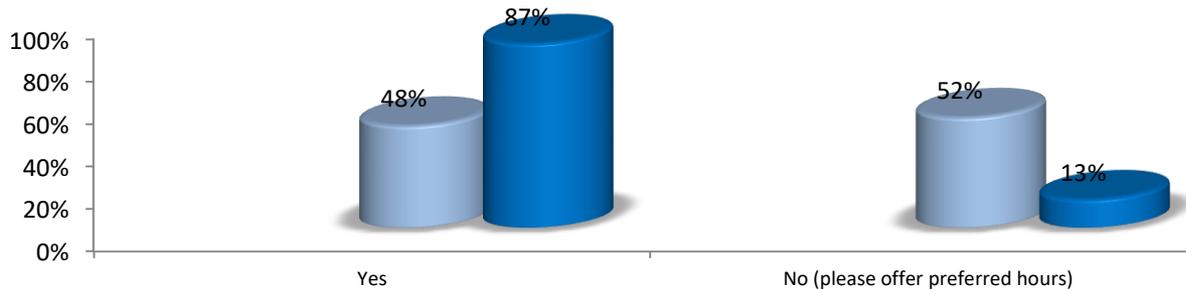


# Minturn Fitness Center

The Minturn Fitness Center hours of operation are Monday thru Friday 5am to 11pm, and Sat/Sun 8am to 6pm. Do these hours of availability work with your schedule?

N = 188

2019 2020 2022



## Minturn Fitness Center "Other" Hours Comments

- Would like it open at 7am on weekends. However, I am thrilled that the hours recently expanded - before, the limited hours didn't make sense to join, but now I am considering it.
- While the open hours are great, the hours of actual class programming tend to be more oriented towards middle-of-day 'stay-at-home yoga mom' hours (no offense to yoga moms! I just cant take a ski conditioning or yoga class that is scheduled during daytime working hours (9-4ish). At least, in the past this was true, I haven't check to see in awhile if that has changed.
- Really? Restrict the town? Ridiculous. Won't go as long as it's restricted.
- Probably shouldn't have been built. Town had no expertise in operating a fitness center miles out of town. FAIL.
- Not interesting classes at times I can workout
- Not interested in going to the fitness center
- No closing for kids camps in the summer during prime times
- Need more earlier or later hours on weekends
- More weekend hours, and could close at 9 or 10 weekdays

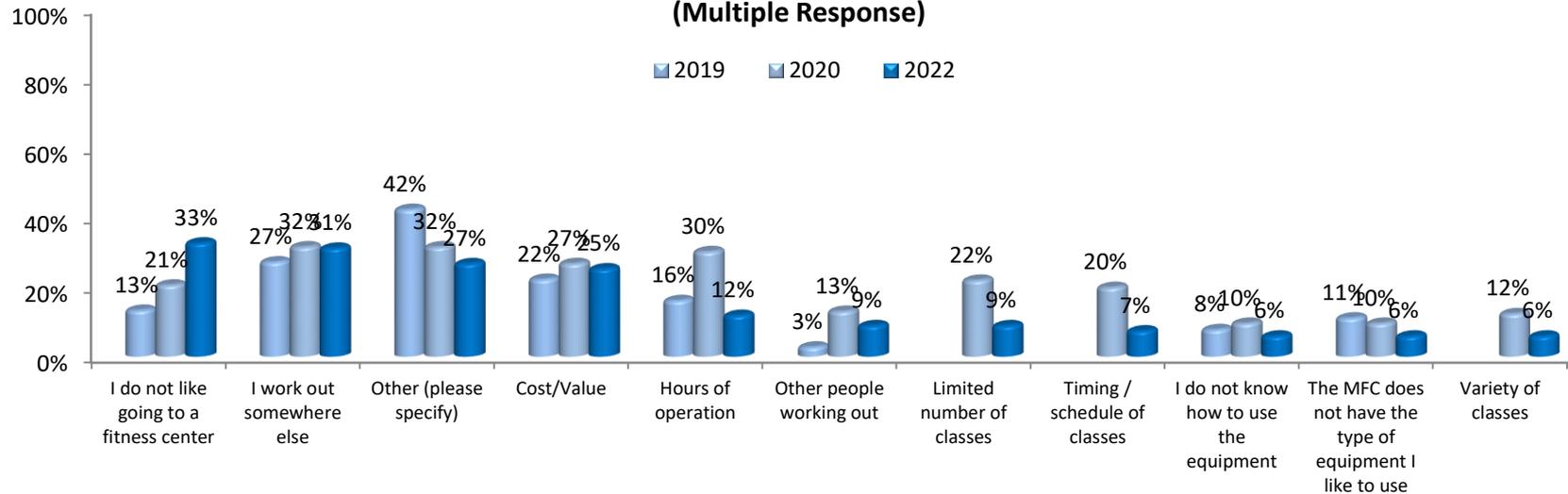
## Minturn Fitness Center "Other" Hours Comments

- Longer hours on weekends
- Keep us 5 AM all week. The gym needs to be cleaned better. It is dirty and dusty ( the equipment)
- Expanded weekend hours would be nice
- Earlier on Saturday and Sunday
- Don't need or use
- After 6pm
- 7:00 Monday- Friday
- 24 hours
- 10am-6pm

# Minturn Fitness Center

## What are some of the reasons you choose NOT to utilize the Minturn Fitness Center? (Please select all that apply)

(Multiple Response)



### Minturn Fitness Center - Do Not Use "Other" Comments

- Too far away/ not walkable/bikeable
- Sometimes I forget is there, there isn't enough incentive to invite new customers
- Prefer to work out outside!
- Prefer outdoor exercise.
- Politics and fitness don't mix. Ridiculous situation.
- Not enough time in the day
- My own schedule
- Location. Can't believe that "location" isn't even one of the options for why someone doesn't use the fitness center. Proves the point that the town had no business getting into building a physical plant for fitness when they don't even have the "location" as one of the problems of the fitness center. Can't imagine how well they would manage "employee housing" or anything else. Until the town can prove it can build and maintain streets and sidewalks it has NO BUSINESS attempting anything else. NOTHING ELSE until the town can prove itself with a basic sidewalk (concrete).
- Location

### Minturn Fitness Center - Do Not Use "Other" Comments

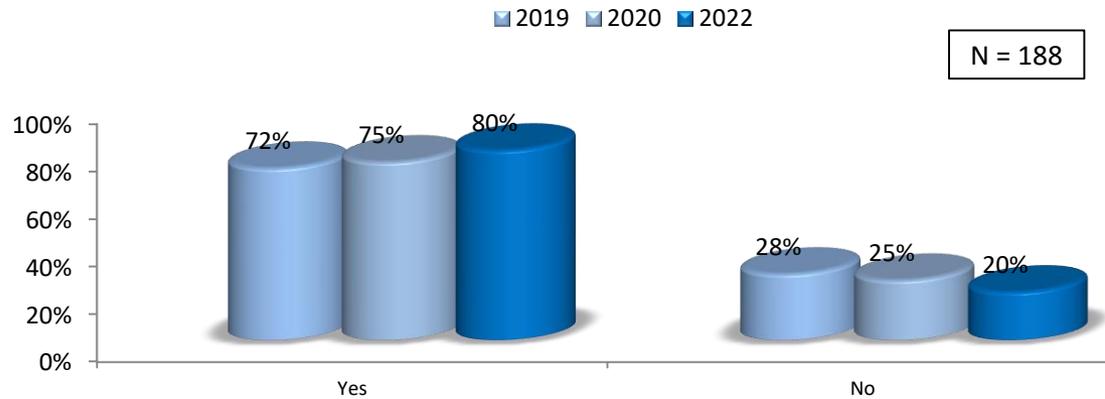
- It feels like the SSCV private gym
- I would rather be outside
- I will go soon for the first time
- I tend to exercise outside in all weather types
- I need to start using it
- Far from house
- Do they have a plan for seniors
- Didn't know we had one
- Built more for the ski school not residence of Minturn

# Demographics

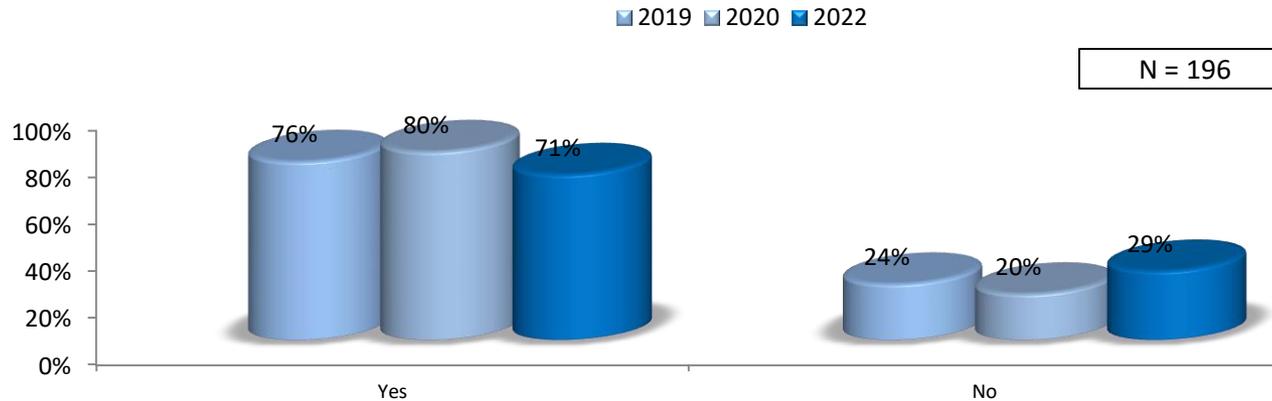


# Demographics

## Are you a registered Minturn voter?

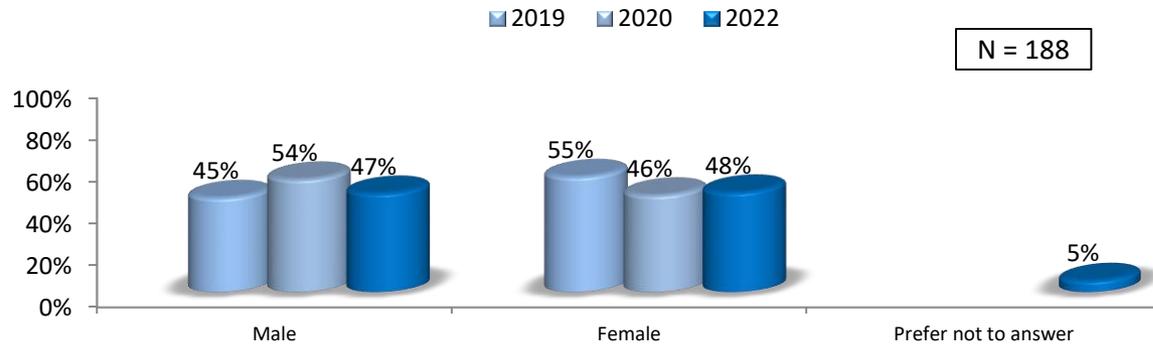


## Do you own the home you currently live in?

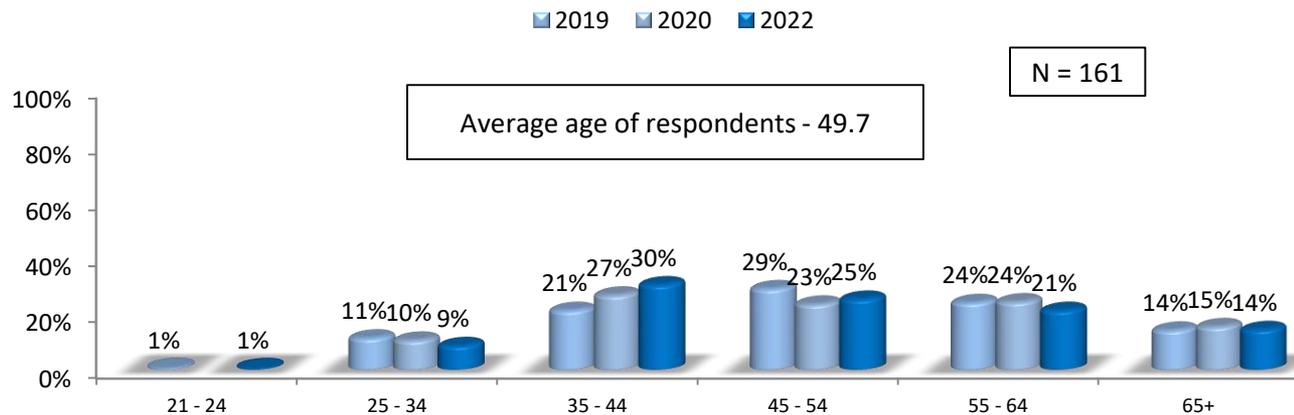


# Demographics

## Gender

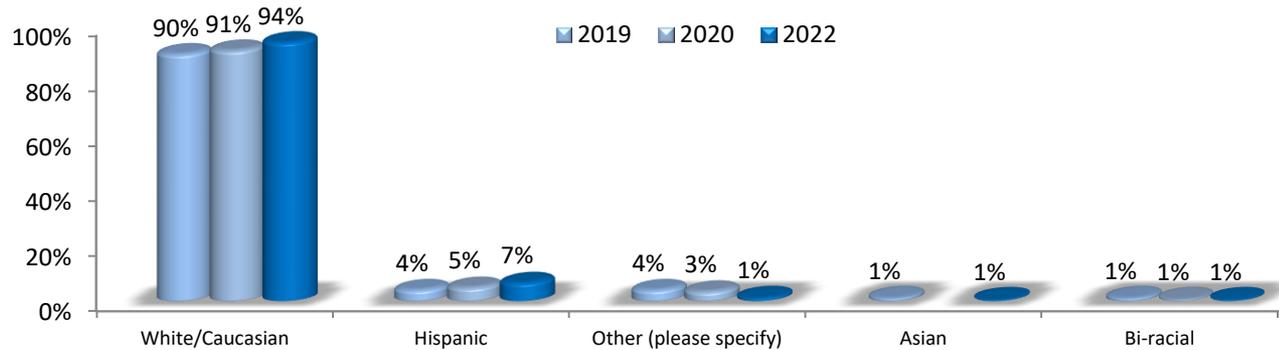


## Age Categories

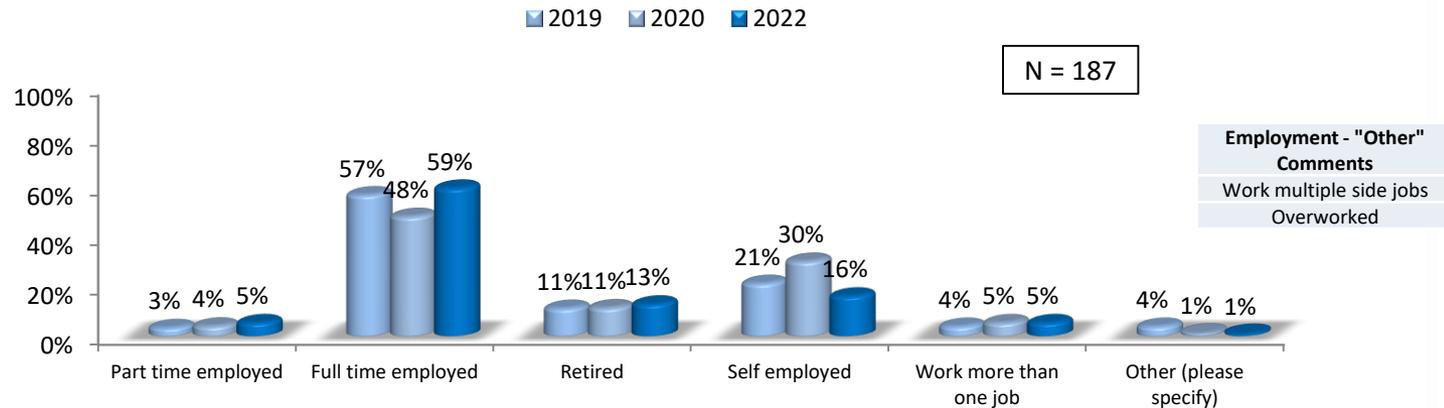


# Demographics

## Ethnicity (Multiple Response)

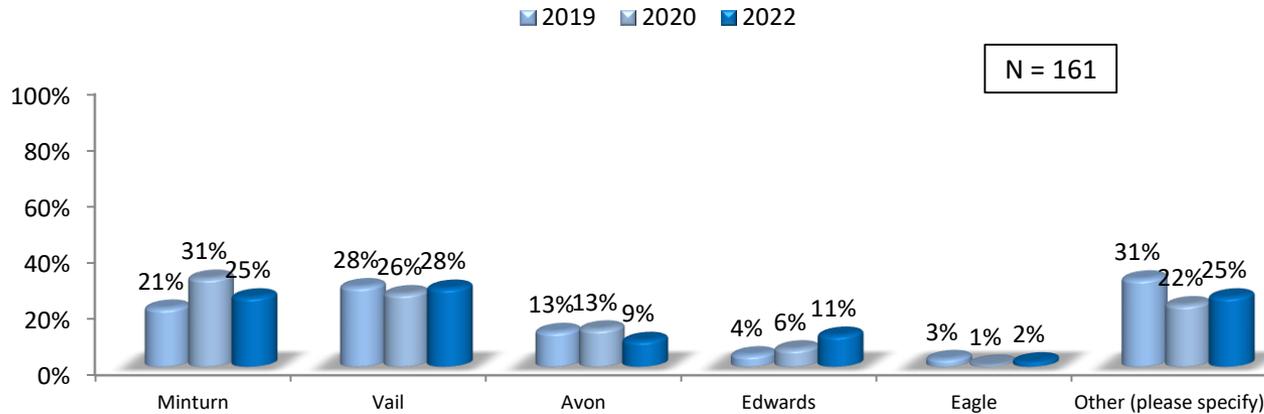


## Employment

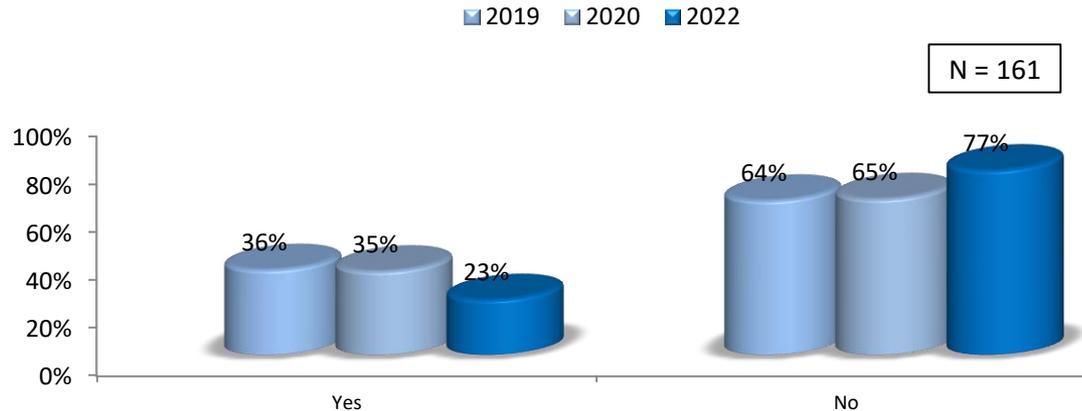


# Demographics

## Town of Employment



## Do you have a second job?



Place of Employment - "Other" Comments
Work remotely
Work from home in Minturn
Work from home
Virginia
Throughout Eagle county/adjacent counties
Throughout eagle county
Remote work converting the valley and beyond
Remote work
Remote
Remote
Remote
Remote
On-call
Ohio
Office is Denver, but I work from home in Minturn
Office in Minturn but projects are out of state
New York
Memphis and remote
I work remotely for Microsoft
I work in a space in Avon buy my firm is in Carbondale
I work everywhere in the valley
I travel for work
Global
Glenwood springs
East Coast
Eagle County not The Vail Valley
Eagle county
Denver
Consultant -home office Minturn
Colorado
California
Beaver Creek
Avon and work from home in Minturn
Austin

# Suggestions/Recommendations



# Suggestions/Recommendations

## Town of Minturn Comments/Suggestions

- You're doing a great job, keep up the good work!
- Would love for sidewalks and or bike path to Maloit park. Have a small child and would feel much safer walking with him in the stroller to and from town. Love Minturn as a whole, and very thankful to live here and for the town taking initiative to listen to its residents. We live in Maloit park and are only able to afford to live here because of the employee housing for ECSD (which we are extremely thankful for), however we will be sad to leave if they develop this area at an unaffordable price.
- Would like to see more communication with residents. Parking on Main Street is a key component as is Police presence, which I see little of. Water improvement is very important. Also keeping our community (small town) feel, not a Disneyland for tourists.
- Work more on the recreation side (bike paths, bike park, safe shooting range, add an outdoor archery range, hiking trails, kayaking & tubing park).
- Where is the water coming from for new/future building? Road repair on Taylor street.
- We pay too much for water now - we pay twice the base amount for how much we use! We do not want restrictions on water! Make new development pay for anything new the Town needs for their usage. The Town will be brown for residents and tourists to see and will cause more wildfires, which would surely be here in town. This town needs to have respect for the older people. Don't run them out of town with high utility rates and young people's attitude towards the old.
- We just should offer more housing other than just the Turntable I really need better than that
- Water rates are to high compared to other towns in the valley
- Water rate is too high. Cut snow pack after it snows
- Three Concerns: Although this is not a complaint from me, it is what I have heard. The issue is the amount of time and agony it can take to go through some permitting processes, even just getting an inspector, or the back and forth between citizen/contractor and staff can be an arduous and dreadful ...necessity? I have heard contractors complain numerous times but feel that they can't voice their opinions out of fear of retribution in the relationships they have with the town and how it could hurt their business. That fear is probably not legitimate, I believe in putting it all out there and it needs to be heard. One common complaint is that "solutions could have been offered sooner, had the problems been presented during previous discovery processes". I have heard that from three different people. One slight concern is perhaps poor communication between lawmakers, law enforcement, and citizens. Code enforcement is much improved with personnel changes and the morale is better in town. Recently, however, an officer was writing citations up and down the streets just days before an April 1 parking restriction expiration, when there was no snow to be removed and on a beautiful sunny day. What do the citations really accomplish in situations like this? I see police officers and code enforcement as the face of our community. And I always appreciate the current code enforcement and police officers who are friendly and are a part of the community. One other concern I see is how some of our ordinances can be in contrast to solving other problems or issues we face. (i.e.; punitive fees for snow melting when the environmental impact of snow plowing and snow removal is probably more environmentally damaging than heating and melting snow. Furthermore, the snow melting would improve other problems we face, and be a solution to parking and snow storage.) That's all. And thank you very much for all of the super amazing things you do!
- There are many new young families in town. Create more affordable childcare opportunities! Pooh's corner needs work and should be expanded
- The town looks better every year, the only thing Minturn is missing is a stronger business community, not enough restaurants or shops to attract a larger amount of people but at the same time Minturn is beautiful so maybe focusing on bringing more events to town, national acts, art, winter and summer sport events.
- The town has enough water to take care of the citizens that are here. If just one more house being built means we had to "REDO THE WATER PLANT" or "WE NEED TO ADD WATER CAPACITY, OH MY GOD!" Then don't approve the house, don't approve the development. If the price tag is \$30 million to add capacity to add on that one additional house, then that new homeowner can pay for the \$30 million. It isn't the job of the current citizens to build and pay for additional water for someone else or that NEW DEVELOPER, or to solve the Red Lion's employee problem. The Town of Minturn FAILED on the fitness center vs. simple sidewalks, so what makes them think they can solve a much more complicated problem such as "employee housing"? If Town of Minturn has a problem housing workers, then they should solve that problem, NOT the Saloon's employee problem or Kirby's employee problem. My business has solved our employee problem. I didn't download the problem to the Town of Minturn. Until they put in sidewalks or repair the sidewalks and streets we have, then they can wait on fixing the world's problems.
- The town crosswalks.....ridiculous how many people DO NOT pay attention to them. I as an adult have almost been hit, so how can I feel comfortable letting my children walk alone outside when no-one pays attention to them. I see the sheriff's office sitting up by the amphitheater all the time instead of being down in town. What a joke, is it gonna take someone being hit in the crosswalks for you guys to add more lights marking them?
- The student athletes that use MFC do not respect the fact that they have to share the facility with the general public that pays to use the gym. That sense of entitlement trickles down from their coaches lacking regard for patrons from general public.
- The residents of Minturn already pay exorbitant fees for water and I hope the plan for updating Minturn's water sanitation is funded through grants and can help bring these high monthly fees down
- The fitness center being open to the public for a discounted price has been great. I think to add the development on Taylor street would be a great idea to add more community but the water would be an issue and would need to be taken care of by the developer so that Minturn residents wouldn't be paying \$400+ for water one day of the development was built. Thank you for sending this survey, I think it's a great way to ask the community about their opinions.
- The council and staff wastes too much money on studies and consultants. Quite wasting money and then you would not have to continue raising water rates and fees. Take the money your wasting on consultants and spend it on the streets and infrastructure and make it a better place to live and work instead of a place with more rules and regulations.
- The better infrastructure we have, the better our opportunities as a small town will be.... Infrastructure should take precedence over athletics and recreation IMO
- Thanks to everyone at the town (council/PEZ), town staff, and town operations staff for working really hard to make the town better all the time.
- Thanks for all you hard work!! I appreciate you all!!!!
- Support moderate growth
- Stop watering all the grass, it's wasteful.
- Stop increasing water use fees! My bills are over \$200 a month and I can't afford much more. Go get some grants! They exist and the company you're using gets paid on commission for the "loans" the town gets for these improvements. Stop raping the residents of this town to pay for future development and make developers bring \$\$\$\$\$\$ to the table. Increase tap fees but it's time to leave use fees alone for a while!
- Sidewalk please!!!
- Save our downtown charm
- Restrict outdoor music events to certain nights so residents can have some peaceful nights. Also, our narrow valley has the sound bouncing off the walls of the mountains. It also effects the wildlife.

# Suggestions/Recommendations

## Town of Minturn Comments/Suggestions

- Remove all short term rentals and tax second homes
- Please turn rail road into bike path. More affordable homes are also needed. Please consider vacancy tax to deter second home owners and also rent control.
- Please in the future do not use The Vail Valley there is no Vail River and it makes it look like everything revolves around Vail, it doesn't be correct in our community.
- Please focus on "in-filling" rather than taking vacant land/open space for housing. For example, focus on infilling the town rather than creating a new development that is not connected with the town--it would be like a little suburb of Minturn (ie: Bolts Lake, plus Bolts Lake is wildlife habitat). We want people to visit our downtown, not a shopping center at the edge or a suburb at the edge of the town. The questions asked in this survey about affordable housing--Yes, affordable housing needs to be addressed. However, make it affordable so that it's not just a few housing opportunities within a larger development--this is not fair to the real working people who keep the services operating and shops open. Consider Belden Place, nothing is affordable to a regular person working a regular job when a small condo starts at \$775K/\$850K and there is only a few available--all the rest of the places are well over a million dollars. I feel developers are saying they're offering affordable housing but it is really just one or two places and they're expensive! Therefore, the sense of community is not there because Minturn continues to become owned by second home owners. Additionally, I think that the town is doing a good job with recreational opportunities, Little Beach Park activities, and the Minturn Market. I appreciate the new sidewalks and look forward to the sidewalk expanding to south Minturn. The Fitness Center is great!! The Town does a good job reaching out to ask opinions of those who live here. I believe the town is working on signage -- this will be a great asset.
- Please do not allow more air b&b. The amount of traffic they bring as well as taking away local housing is not in our interest. Also, please keep our community small, that is what we all want, to know our neighbors. Please realize that water is limited. Where is the water coming from to build 150 houses at Maloit as well as over 70 homes at the railyard??
- Please check the increasing of fees, taxes and town spending.. law suits that will be the down fall of this small cash poor town.
- Please be very careful when you design new developments. Don't let greed take over. The wildlife cannot take too much as they are already pushed to the brink. Many thanks
- Parking is and will always be an issue - thanks to P&Z for applications coming to board that parking is and will always be addressed and to never give a variance regarding parking issues - parking should be done on property -
- Parking actually regulated on main for the 72hr move your car rule. "No parking" Signs for driveways on main. Our driveway gets blocked at min 3-4 times a month resulting in cops and tow trucks being called and being late for work. Parking lines on main.
- No trains!
- Need to look at how high-water rates are. It is too easy to keep raising rates. I feel the rec center doesn't benefit Minturn citizens like it was intended. Rates are the same for anyone in the valley using the facility.
- Need housing for service workers, everyone can't move to Dotsero. No more second homeowners!
- My greatest concern is that Minturn loses it's historic or unique character through over development or un-mitigated outside influences. This is a great place to live and I hope to learn more about economic development plans to secure Minturn's future for sustainable growth, conservation and celebration of community.
- More side walks to Maloit park for future residents. Slower speed limits and traffic control south of town would be nice as more homes are built in that area.
- MORE HOUSING FOR REAL LOCALS. LESS PEOPLE WHO BUY HOUSES, AIRBNB THEM FOR OHRTRAGEOUS RATES, AND OCCUPY THE HOME THEMSELVES LESS THAN A MONTH A YEAR. ITS RIDICULOUS. I WORK TWO FULL TIME JOBS, ONE OF WHICH IS IN THIS TOWN, TO BE ABLE TO EVEN GIVE MYSELF A CHANCE AT OWNING PROPERTY AROUND HERE. WE ALL KNOW THAT EVERYONE IS SELLING TO THE WRONG PEOPLE. ITS RIDICULOUS
- More housing
- More homes, keep downtown scale as is, fix ALL north roads
- More affordable housing to purchase - the Belden homes properties are NOT affordable for the regular working person in Minturn
- Minturn's water rates are already the highest in the County and I feel Minturn needs to explore all venues for water before taking the easy way out and raising water rates, To many variances granted in town that don't show hardship. Parking is getting worse. New Construction shows parking in a garage and the garage becomes storage and the cars are on the street. Need to have some way to in force what was agreed on for parking. We need some sort of code enforcement. Rec center seems to be primarily for Ski and Snowboard Vail and Minturn is a partner to offset their costs.
- Minturn needs more housing for local workers. We also wish the council would stop saying we don't want growth. Minturn needs some growth!
- MInturn is NOT Vail! We must maintain our unique personality. We need to concentrate on infrastructure, especially the water infrastructure.
- Minturn is growing way to much, please try to limit the growth, or we will become another Avon or Edwards. There's just to many people here. I know you can't control that. Maybe in Minturn you can.
- Minturn is an incredible place to live. Please keep it that way and do not exploit it for tourism dollars. Please do not let the ugly and dangerous proposed power line project happen either.
- Minturn is a vibrant community of which I am proud to be a part. I would like to see more focus on pedestrian options through town and access to trails and public transit to decrease the need to drive. I want to see the historic nature of the town preserved while fostering the current community and thinking about the future as well (community garden, other community events while preserving the 100 block). Increasing the economic diversity of the town and encouraging local, resident owned businesses. Housing is the biggest problem I think needs to be addressed. It is very sad to see locals and long time residents pushed out or getting beat out for housing opportunities by people with cash offers and second home owners who will not contribute to the feel of the community. I am looking forward to being a part of the long term growth of the town.
- Minturn fitness center over priced. Keep cost down for affordability across all situations. Water is important
- Main Street town laws that prohibit junk/ snowmobiles in peoples yards. No more semi trucks on Main Street and or stricter laws for noise pollution. Maybe speed bumps on Main Street. Side walks need to be fixed and maintained on both sides of the road.
- Lower housing costs and keep Minturn's charm!
- Love to see pickle ball courts near fitness gym or park
- Live in Minturn for the quiet, small community. I do not want high density developments, traffic, the downtown leveled and rebuilt with towering buildings or paid parking (are you kidding me). Minturn has seem to lost sight of itself. Don't want to live in a "big city" in the mountains.
- Like everything I've witnessed or been a part of for the last 50 years EXCEPT not having a bookstore, Bluegrass Musical series in various venues during off-season, PLEASE no shooter range! No dogs allowed in city parks. Maybe get a landowner to lease out land for a dog park.
- Let downtown grow, need more residents and businesses . Our water bills are already outrageous and are only going to get worse
- Less development is better. More funding for more outdoor recreation and community pool at fitness center.

# Suggestions/Recommendations

## Town of Minturn Comments/Suggestions

- Landlords should be required to provide on-site parking for their renters. The downtown does not have a parking problem - we need more customers downtown. Please add more locals housing!
- Kind of tired of all the speed trap cops on HWY 24. I don't speed but I also don't need that anxiety every day as I'm pulling through town. Also, accept Minturn North and stop catering to people on Taylor Street. We need more housing and one block of selfish people shouldn't be hurting everyone else.
- Interested in more connection via bike and hiking paths to Vail and Avon communities. Also interested in the public transportation options. Strongly opposed to the shooting range in town for many reasons especially due to the close proximity of the new bike park filled with children.
- Increase density downtown so shops and restaurants can survive
- Improving the water infrastructure is critical for the town, while maintaining our water rights. The Eco trail extension to Minturn will be huge to bring in more bike and recreation traffic. Sidewalks all the way to the Boneyard is important for our family.
- I've been utterly disappointed with the Minturn market over the past two summers. Why is there no longer any produce? What's the point of having a market if there are not ample farmer and produce options.
- I would suggest some of these questions be more specific. Some very vague. Especially regarding shooting range. I am opposed to it being here but the questions didn't allow me to express this.
- I support development, but the town has to preserve its historical structures and charm. I would greatly appreciate affordable housing options to buy a home, but right now it is outrageously expensive to even rent in Minturn. I have been renting for eight years here in Minturn.
- I suggest you revisit the glaring problem that has existed for an eternity. That is the corner around the saloon. It's shockingly humorous to witness the sh\*t show that happens every time new comers & locals take the wide turn. It needs to be filmed/recorded for study bc no one seems to either be aware or cares that this is an extreme hazard. Now more than ever careless, VRBO's, newbies and sloppy ppl take that wide turn. Where are the signs?? speed bumps...ANYTHING? No one pays attention to the stop signs. It needs to be a 3 way stop. Why isn't anyone doing anything? Another concern is safe access to the bike park. It was built, now we need safe access bc little kids/ teens, who are the ones mostly going there are now riding bikes down 24, weaving around parked cars.
- I love Minturn!
- I love Minturn, I want to have affordable housing - but not by means of building a lot of homes in tight places under the guise of affordability. It becomes a joke and just crowds the town and ends up being super expensive anyway - like what's happening at Belden Place - how are any of those units affordable? Plus - traffic will be horrible too when you put too many in a small area like that. Building 'up' to fit more is not the answer. redo the spaces/homes that are already here. Is something like that possible?
- I appreciate the Town Councils efforts. I feel strongly that we should embrace responsible development.
- For the sake of the entire Valley and businesses, all development in "North Minturn" should be affordable housing for full time employed residents of Eagle Valley.
- First - this is not particular to just Minturn, but opportunities to comment on issues should be made easier via frequent surveys, a web platform, etc. Council sessions are really hard to make when dealing with childcare, etc. Some issues I see in no particular order: - economic development as mentioned in the survey should focus on creating areas and optimal environments for tax generating businesses, not one time fees from development. - Traffic speed - consider going 1 way for pine/boulder streets - HWY 24 - work with state to get traffic calming physical infrastructure (bumps, roundabouts, trees, curves, not just signs) and speed reduction all throughout town. Widening roads increases speeds. - Secondary water supply beyond Cross Creek should be highest priority, a fire in that watershed is a question of when, not if. - With rapid increase in home price sales, need to revisit short term rental policy. Maybe a moratorium on all new licenses, and add an exemption for primary residences renting a room or portion of residence. Run a campaign to encourage property owners to long term rent and include incentives. The council should treat second home ownership and short terming of housing in Minturn as an existential threat to our town. - Consider Dowd junction for a multi modal transportation center with tax income generating revenue - Find grants to invest in small recreation facilities walkable to residents and families - ideas could include covered small turf pitches or small seasonal ice rinks , lit paths and playgrounds, small dog parks, etc. A public pool/hot tub is a pipe dream but small facilities are achievable. - zoning and code updates should focus on tear down activity and large commercial projects and allow existing structure improvement by residents. Strict limits on lot coverage, parking, etc. only serve to drive out long term residents and discourage investment in their homes and encourage "selling out" to second home owners and discourage improvement
- Don't want Minturn to become just a housing location for Vail
- Don't limit hours at the fitness center and add more classes.
- Cut snow pack on all streets. Water rates are too high. Pave streets that need it
- Control growth to help preserve some of the community feel. Growth is inevitable and can be positive but the currently proposed growth is too much to be properly managed by the town and will also completely alter the feel of the community.
- Complete the historic preservation process and save our buildings
- Communicate to residents more and get their input. All decisions do not need to be made by the council
- Close the shooting range add housing so the community can sensibly grow be part of the larger Eagle county community
- Clean up Minturn! Get rid of the shabby old mobile homes and shacks by making it easier for owners to fix up, replace, or remove these structures. Also make it easier for development of businesses, condos, homes and apartments. Development would greatly increase the tax base and provide much more revenue to improve the town infrastructure. The City Counsel seems very reluctant to do so and difficult for homeowners and developers to work with. Just about every town in Colorado is expanding and improving, while Minturn seems stuck in the past with buildings that are dilapidated, and mobile homes that need to be replaced with more attractive structures. Code Enforcement should condemn these structures and have them torn down and/or replaced. As I walk along the streets of Minturn, there are many beautiful homes that have been built in recent years, yet what stands out most are the dilapidated garages, mobile homes, cabins, yards and homes with broken out windows and rotting structures that reduce the value and detract from these newer homes and businesses.
- Clean the gym better. Building homes behind saloon is fine, but do NOT block those people views, that would be a shame and cause frustration. If Hines are built the residents should get first bid on them. Town has been great to live in
- Change happens. We need to plan for our change so it happens in a way we want and control. I want to preserve the cute, small town feel of Minturn, even as it grows. We need to make it easier for business to start and operate in Minturn. This will create jobs, tourism and revenue. I don't feel that we do enough to this end.
- Can't wait for the Minturn market this year;

End of Report

